

# **DIVIDER**

**STATE OF NORTH DAKOTA  
INFORMATION TECHNOLOGY DEPARTMENT  
SFN 2053 (4-2002)**

**PU-424-01-325**

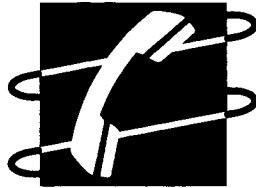
**Nemont Telephone Cooperative, Inc.  
Local Exchange Price Schedule  
Tariff**

**Filed 6/25/2001**

**Closed 6/25/2001**

**01**

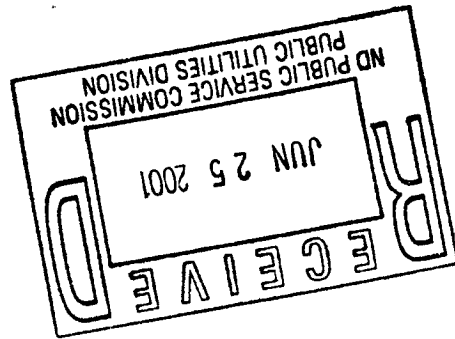
## **DESCRIPTION**



Nemont

Telephone Cooperative, INC.

TOTAL TELECOMMUNICATIONS



June 21, 2001

Sharon Helbling  
Public Utilities Division  
North Dakota Public Service Commission  
600 East Boulevard Avenue  
Bismarck, North Dakota 58505-0480

Dear Ms. Helbling:

Enclosed is a complete set of new tariffs for Nemont Telephone Cooperative, Inc. which includes Sections 1, 2, 3, and 4. There is also an additional copy of Section 1 to go with the previous mailing of Sections 2, 3, and 4.

If there are any questions or concerns, please do not hesitate to call me at 1-800-636-6680.

Sincerely,

Ronald C. Ostberg  
Government Relations

1 **PU-424-01-325**

Pages: 179

Local Exchange Price Schedule tariff filing  
by Nemont Telephone Cooperative, Inc.

06/25/2001



# Public Service Commission

State of North Dakota

## COMMISSIONERS

Susan E. Wefald, President  
Leo M. Reinbold  
Anthony T. Clark

Executive Secretary  
Jon H. Mielke

600 E Boulevard Ave. Dept. 408  
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TDD 800-366-6888  
Fax 701-328-2410  
Phone 701-328-2400

June 14, 2001

Ronald C Ostberg  
Nemont Telephone Cooperative Inc  
P O Box 60  
Scobey MT 59263

Dear Mr. Ostberg:

We received a set of new tariffs for Nemont Telephone Cooperative, Inc. In your letter you stated Section 1 would be adopted at the June board meeting. I have not filed or docketed Sections 2, 3, and 4 because I thought I would wait until I get Section 1 so we can docket and file the entire set under the same docket. So I am holding them.

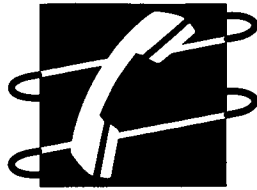
This is just a reminder that we need an original and one copy of tariffs that you file. When you file Section 1, if you could include an original and one copy and another copy of Sections 2, 3, and 4, I would appreciate it.

Thanks. If you have any questions, give me a call at 701-328-4076.

Sincerely,

Sharon Helbling  
Public Utilities Division

Sdh

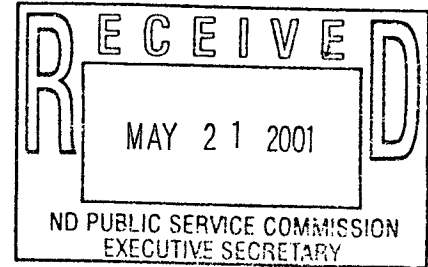


Nemont

Telephone Cooperative, INC.

TOTAL TELECOMMUNICATIONS

May 17, 2001



North Dakota Public Service Commission  
600 East Boulevard  
Bismarck, North Dakota 58505-0480  
Attn: Jon Mielke

Dear Jon,

The Nemont Telephone Cooperative Board of Directors has been in the process of establishing a revised complete set of tariffs for the Cooperative. Section 4 was adopted at their last meeting held on May 15, 2001, and I was sending you a copy when I realized that I had not sent sections 2 and 3, which were adopted earlier. Hopefully, the Board will consider adopting section 1 at their June board meeting, which will then complete the set.

If you have any questions, please do not hesitate to contact me at 1-406-783-5654.

Sincerely,

*Ronald C. Ostberg*

Ronald C. Ostberg  
Nemont Telephone Cooperative, Inc.  
P.O. Box 600  
Scobey, Montana 59263

# Nemont Board Of Directors

UD1/PSC 8

Nemont Telephone Cooperative, Inc.  
PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 1 Section I  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network \_\_\_\_\_ Services \_\_\_\_\_

SCHEDULE OF RATES AND CHARGES  
TOGETHER WITH THE RULES AND REGULATIONS  
APPLICABLE TO TELEPHONE SERVICE  
PROVIDED IN THE TERRITORY SERVICED BY  
NEMONT TELEPHONE COOPERATIVE, INC.  
WITHIN THE STATES OF MONTANA AND  
NORTH DAKOTA AS FOLLOWS:

286 - Reserve	364 - Hinsdale
385 - Westby	474 - Flaxville
392 - N. Wolf Point	487 - Scobey
448 - N. Poplar	526 - Fort Peck
483 - Dagmar	527 - Saco
724 - Glentana	746 - Nashua
725 - Larslan	762 - Opheim
779 - Flaxville Rural	766 - Froid
783 - Scobey Rural	769 - Bainville
834 - Fortuna ND	786 - Brockton
893 - Peerless	787 - Culbertson
895 - Outlook	789 - Medicine Lake
963 - Froid Rural	
982 - Ambrose ND	
985 - E. Westby ND	
367 - N. Glasgow	
524 - St. Marie	
648 - N. Hinsdale	
695 - Frazer	
785 - N. Nashua	

ISSUED June 19, 2001

By \_\_\_\_\_

[Date]

[Signature of Officer]

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UD1/PSC 8

Nemont Telephone Cooperative, Inc.  
PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 2 Section 1  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

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Sheet No. 3 Section I  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

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Sheet No. 4 Section I  
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Exchange and Network Services

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ISSUED June 19, 2001 By Richard J. Thomson  
[Date] [Signature of Officer]  
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Sheet No. 5 Section I  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

## SECTION INDEX

### I. INTRODUCTION

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#### I. INTRODUCTION

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C.	ACRONYMS .....	7
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Nemont Telephone Cooperative, Inc.  
PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 6 Section I  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

## I. INTRODUCTION

### B. EXPLANATION OF SYMBOLS

Whenever tariff sheets are refiled, changes will be identified by the following symbols:

- (C) To signify changed listing, condition, rule or regulation.
- (D) To signify discontinued material.
- (E) To signify a correction of an error made prior to current revision in tariff.
- (I) To signify increase.
- (L) To signify material transferred from one sheet to another sheet of the same or a different schedule with no change in text, rate, condition, rule or regulation.
- (M) To signify material moved to or from another part of price schedule with no change, unless there is another change symbol present.
- (N) To signify new material.
- (R) To signify new reduction.
- (S) To signify reissued material, that is material currently in the tariff which being reissued with this revision without change in rate, regulation, or text.
- (T) To signify change in text but no change in rate, condition, rule or regulation.

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PO BOX 600  
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Sheet No. 7 Section I  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network \_\_\_\_\_ Services \_\_\_\_\_

## I. INTRODUCTION

### C. ACRONYMS

ac ..... Alternating Current  
ACAT ..... Additional Cooperative Testing  
ACD ..... Automatic Call Distributor  
AIOD ..... Automatic Identification of Outward Dialing  
AIID ..... Automatic Identification of Inward Dialing  
AMA ..... Automatic Message Accounting  
AML ..... Actual Measured Loss  
ASCII ..... American Standard Code for Information Interexchange  
AST ..... Automatic Scheduled Testing  
Blvd. .... Boulevard  
bps ..... Bits per second  
BRI ..... Basic Rate Interface  
CCITT ..... International Telegraph and Telephone Consultative  
                    Committee  
C.F.R. .... Code of Federal Regulations  
CI ..... Channel Interface  
CLASS ..... Custom Local Area Signaling Services  
CNCC ..... Customer Network Control Center  
Co. .... Company  
CO ..... Central Office  
COCTX ..... Central Office Centrex  
CPE ..... Customer Provided Equipment  
cps ..... Cycles per second  
CST ..... Cooperative Scheduled Testing  
Ctx ..... Centrex  
dB ..... Decibel  
dBmO ..... Decibel Reference to OdB  
dBrnC ..... Decibel Reference Noise C- Message Weighting  
dBrnC O ..... Decibel Reference Noise D-Message Weighted O  
dBv ..... Decibel(s) Relative to 1 Volt (Reference)  
dBv1 ..... Decibel(s) Relating to 1 Volt (Reference)  
dc ..... Direct current  
D.C. .... District of Columbia

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[Date]

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Sheet No. 8 Section I  
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Exchange and Network Services

## I. INTRODUCTION [Cont'd]

### C. ACRONYMS [Cont'd]

DDD ..... Direct Distance Dialing  
DID ..... Direct Inward Dialing  
DOD ..... Direct Outward Dialing  
DLR ..... Design Layout Report  
DSL ..... Digital Service Line  
DWS ..... Dialable Wide Band Service  
E ..... East  
EDD ..... Envelope Delay Distortion  
e.g. .... For example  
EIA ..... Electronics Industry Association  
ELEPL ..... Equal Level Echo Path Loss  
EML ..... Expected Measured Loss  
EPL ..... Expected Path Loss  
EPSCS ..... Enhanced Private Switched Communication Service  
ERL ..... Echo Return Loss  
ESS ..... Electronic Switching System  
etc. .... Etcetera  
ESSX ..... Electronic Switching System Exchange  
f ..... Frequency  
F.C.C. .... Federal Communication Commission  
FID ..... Field Identifier  
Ft. .... Feet  
FX ..... Foreign Exchange  
GMT ..... Greenwich Mean Time  
GPR ..... Ground Potential Rise  
H ..... Horizontal  
Hz ..... Hertz  
IBS ..... Interexchange Business Service  
IC ..... Interexchange Carrier  
ICB ..... Individual Case Basis  
ICL ..... Inserted Connection Loss  
i.e. .... That is  
IMP ATTN .. Improved Attenuation  
Inc. .... Incorporated  
Int. Bdry .... International Boundary

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Exchange and Network Services

## I. INTRODUCTION [Cont'd]

### C. ACRONYMS [Cont'd]

Intelsat . . . . . International Telecommunications Satellite Organization  
IP . . . . . Interconnection Point  
ISDN . . . . . Integrated Switch Digital Network  
kbps . . . . . Kilobits per second  
kHz . . . . . Kilohertz  
LATA . . . . . Local Access and Transport Area  
mA . . . . . Milliampere  
Mbps . . . . . Megabits per second  
mcs . . . . . Microseconds  
MDC . . . . . Meridian Digital Centrex  
MHZ . . . . . Megahertz  
MST . . . . . Manual Scheduled Testing  
MTS . . . . . Message Telecommunications Service  
N. . . . . North  
NA . . . . . Not Applicable  
No. . . . . Number  
NRC . . . . . Nonrecurring Charge  
NST . . . . . Nonscheduled Testing  
NTS . . . . . Non-Traffic Sensitive  
OCC . . . . . Other Common Carrier  
OFX . . . . . Obsolete Foreign Exchange  
OSP . . . . . Outside Plant  
OTPL . . . . . Zero Transmission Level Point  
PBX . . . . . Private Branch Exchange  
PCM . . . . . Pulse Code Modulation  
PI . . . . . Priority Installation  
PL . . . . . Private Line  
PLAR . . . . . Private Line Automatic Ringdown  
P.O. . . . . Post Office  
POT . . . . . Point of Termination  
POTS . . . . . Plain Old Telephone Service  
PR . . . . . Priority Restoration  
PRI . . . . . Primary Rate Interface

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Scobey, MT 59263-0600

Sheet No. 10 Section I  
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Exchange and Network Services

I. INTRODUCTION [Cont'd]

C. ACRONYMS [Cont.]

rms . . . . . root-mean-square  
S. . . . . South  
SRL . . . . . Singing Return Loss  
SWC . . . . . Serving Wire Center  
SW56 . . . . . Switched 56  
TAS . . . . . Telephone Answering Service  
TIM . . . . . Tariff Information Management  
TLP . . . . . Transmission Level Point  
TSP . . . . . Telecommunications Service Priority  
U.S. . . . . United States  
USAC . . . . . Universal Special Assembly Code  
V . . . . . Vertical  
VG . . . . . Voice Grade  
V & H . . . . . Vertical & Horizontal  
W. . . . . West

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# Nemont Board Of Directors

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PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 11 Section I  
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Exchange and Network Services

## I. INTRODUCTION

### D. DEFINITIONS

#### Access Line

A telephone company provided circuit of the class, type and grade requested by the customer/applicant that provides connection from the telephone company central office switching point to a termination point on the customer's premises in either a station protector, network interface device or other type of termination.

#### Access Line Service

[See Local Service]

#### Additional Listing

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which the customer is entitled in connection with a customer's regular service. [See Extra Listing]

#### Air Line Mileage

The shortest distance between the points involved. Distance is measured in statute miles of 5,280 feet each.

#### Applicant

An individual or concern making application to the Company for Telephone service or the installation of facilities

#### Authorized User

A person, firm or corporation (other than the customer) on whose premises a Telephone, Private Branch Exchange, or Private Line Service or Channel is located and who may communicate over such channels in accordance with the terms of the tariff.

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By



[Date]

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# Nemont Board Of Directors

UD1/PSC 8

Nemont Telephone Cooperative, Inc.  
PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 12 Section I  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

## I. INTRODUCTION [Cont'd]

### D. DEFINITIONS [Cont'd]

#### Basic Exchange Service

A telecommunications service for business and residence customers furnished by central office lines in specified geographical area for local calling on a flat rate basis and for network access to message toll service.

#### Building

A non-mobile ground supported structure intended to give protection from the elements and usually enclosed by a system of essentially continuous exterior walls. A building may contain more than one premises. Carports, driveways, passageways, patios or similar connecting elements not intended for occupancy - covered or not - do not create a single building.

A pier or wharf for mooring one or more boats is treated as a single building.

A trailer pad improved for regular use is treated as a single building.

Each of several single occupancy townhouse living units constructed on a separate lot within a continuous property is treated as a separate building for the provision of service connections.

A building may be subdivided by one or more interior preventing passage between portions of the building, as in a row of business establishments. All portions of a building need not have single ownership, as in a condominium.

#### Buried Cable

A cable placed below the surface of the ground (either direct buried or in a protective housing) for purposes of extending the company's plant facilities to provide telecommunications services.

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PO BOX 600  
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Exchange and Network Services

I. INTRODUCTION [Cont'd]

D. DEFINITIONS [Cont'd]

Business Service

Business service is the class of exchange (or local) access line service furnished to customers whose actual or obvious use of the service is for conducting a business, trade or profession or whose use of the service is obviously not confined to domestic use. One indication of business service is the reference to a user's phone number in public advertising of a business nature.

Calling [Credit] Card

A method of extending credit to a subscriber by furnishing a card which enables the customer to credit calls to their number. Appropriate charges will apply each time the credit card is used.

Central Office

A switching unit in a telephone system which provides service to the general public and which has the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Central Office Line

A company provided line from the central office to the customer's premises to furnish basic access line exchange service of the class, type and grade ordered by a customer or applicant. [See Access Line]

Channel

A path for communication or signaling between two or more locations, furnished in such a manner as the company may elect, whether by wire, radio or a combination thereof.

Circuit

A path used for the transmission of electrical energy in the furnishing of telecommunications services.

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By



[Date]

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Nemont Telephone Cooperative, Inc.  
PO BOX 600  
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Exchange and Network Services

I. INTRODUCTION [Cont'd]

D. DEFINITIONS [Cont'd]

CLASS

[See Custom Local Area Signaling Services]

Class of Service

The various categories of service generally available to the customer: business, residence, public and semi-public.

Communications Systems

Denotes channels or other facilities which are capable, when not connected to the telecommunications network, of communications between customer-provided terminal equipment or Company stations.

Company

Nemont Telephone Cooperative, Inc., Highway 13 South, P.O. Box 600, Scobey, MT. 59263-0600

Construction Charge

A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

Contract (Regulated)

The service agreement between a customer and the Company under which service and facilities for communication between specified locations, for designed periods, and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

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Exchange and Network Services

## I. INTRODUCTION [Cont'd]

### D. DEFINITIONS [Cont'd]

#### Cost

The actual cost of labor, material and associated overheads actually incurred by the Company to complete a particular project or task.

#### Custom Local Area Signaling Services [CLASS]

CLASS is a set of advanced calling features and capabilities, that offer convenience and control beyond custom calling features. It gives the customer greater control over the placing of calls and the receiving of calls. It can be offered to both business and residential customers. There may be physical limitations on certain class features in regards to subscriber carriers and loop treatment.

#### Customer

A person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., receiving service from the Company.

#### Customer-Provided Terminal Equipment/Facilities [CPE]

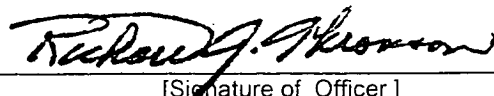
Devices or apparatus and associated wiring, provided and maintained by a customer, which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

#### Data Set

A device designed to convert signals received from a data transmitting and/or receiving terminal into signals suitable for transmission over the telecommunications network to a second data set capable of reconvertng such signals into a form suitable for delivery to a second data transmitting and/or receiving terminal whether Company or customer provided.

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Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

## I. INTRODUCTION [Cont'd]

### D. DEFINITIONS [Cont'd]

#### Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or, if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

#### Dedicated Line

A communications circuit or channel provided for the exclusive use of a particular subscriber. Also known as a private line.

#### Direct Distance Dialing [DDD]

A capability of the public switched telephone network for the automatic routing of calls to the unique location identified by the area code, exchange prefix and subscriber line number.

#### Direct Inward Dialing [DID]

The DID feature permits direct calling of private branch exchange [PBX] stations from the exchange network via an exchange end office without attendant assistance. The calling party dials the seven-digit Directory Number [DN] to reach a specific station.

#### Direct Outward Dialing [DOD]

The DOD feature permits direct calling from a private branch exchange [PBX] station to the exchange network via an exchange end office without attendant assistance thus by dialing the DOD access code [normally "9 "], receiving a second dial tone, and then dialing the number.

ISSUED June 19, 2001

[Date]

By



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Sheet No. 17 Section I  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

I. INTRODUCTION [Cont'd]

D. DEFINITIONS [Cont'd]

Directory

A publication made available by the Company for the purpose of alphabetically listing a telephone customer's name, number and any other relevant information.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may locate the telephone number of a listed customer.

Emergency

A situation which exists when serious sickness, public safety, natural disaster, necessity or war conditions are involved.

Exchange

An exchange is a specified area established for the furnishing of communication service. It usually embraces a city, town, village or unincorporated community and environs thereto and may consist of one or more central offices, or remote satellite units, together with the associated plant used in furnishing service within that area.

Exchange Service

[See Local Service]

Extended Area Service

Interexchange access line telephone service furnished at flat rate between two or more exchanges.

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Exchange and Network Services

I. INTRODUCTION [Cont'd]

D. DEFINITIONS [Cont'd]

Extension Service

A telephone set connected in addition to a primary station set on the same access line.

Extra Listing

[See Additional Listing]

Facilities

Instrumentalities, supplemental equipment, apparatus, wiring poles, cables and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

Flat Rate Service

Access line service furnished at a fixed monthly rate or charge.

Foreign Attachment

Equipment attached or connected to Company equipment not owned or authorized by the Company for use with the telephone service furnished.

Foreign Exchange

Any exchange other than that in which the customer is located.

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located.

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Exchange and Network Services

I. INTRODUCTION [Cont'd]

D. DEFINITIONS [Cont'd]

Grade of Service

Refers to the number of parties served on a telephone line such as one-party, two-party, four-party, suburban, etc.

Individual Access Line Service

Basic exchange service furnished by means of a central office line to which one customer is assigned and for use with or without a telephone set. An individual access line for use with a telephone set is provided for non-key service only. An individual access line for use without a telephone set is provided for key equipment services. The telephone set or key equipment may be Utility-provided or authorized customer-provided.

Installation Charge

An initial, nonrecurring charge made under certain conditions to cover all or a portion of the cost of installing telephone equipment. The payment of an installation charge gives the customer no ownership wholly or in part to the property installed.

Integrated Switch Digital Network [ISDN]

An integrated services digital network is a public network that delivers integrated voice, circuit-switched data and packet-switched data services over standard telephone lines. There are 4 basic groups of service, they are Basic Rate Interface [BRI], Packet Switching, Primary Rate Interface [PRI], Diable Wide Band Services [DWS].

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## I. INTRODUCTION [Cont'd]

### D. DEFINITIONS [Cont'd]

#### Interface

That point on the premises of the customer at which provision is made for connection of Company facilities to facilities provided by others.

#### Jack

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment with cords ending in plugs.

#### Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service.

#### Key Telephone Station


A telephone instrument used in providing key telephone system service. It may consist of a key-in-base instrument, a key button separately mounted and associated with non-button instrument or a non-button instrument connected to one of the lines or intercommunicating arrangements of a key telephone system.

#### Key Telephone System Service

Exchange service furnished by means of one or more individual key access lines, PBX, or private line station lines and associated apparatus arranged for various combinations of cut-off, holding, intercommunicating, pickup, illumination or push button signaling within the capacity of the equipment.

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I. INTRODUCTION [Cont'd]

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Line Extension

The outside plant required in addition to existing facilities to render telephone service.

Local Exchange

The exchange in which the primary station is located.

Local Message

A communication between two parties, both of whom are customers to local service and are calling within the same exchange or local calling area.

Local Private Line

A line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer's stations within the same local service area.

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges within the application of toll charges.

Message

A completed customer telephone call.

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D. DEFINITIONS [Cont'd]

Mileage Rates

The additional rates for exchange telephone service based upon distance measurement for service furnished off the premises of the primary station, or in connection with foreign exchange service, as provided in the schedules.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service facilities and equipment, whether or not retained by the customer for such minimum length of time.

Minimum Revenue Guarantee

A termination charge applicable when a customer terminates an agreement for service within a specified period of time after initial installation of the equipment. This charge is based on the monthly rate for service.

Mobile Telephone Service

Telecommunications service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile fixed units.

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D. DEFINITIONS [Cont'd]

Mobile Telephone Switching Office [MTSO]

A MTSO Trunk is designed to provide local exchange access service between a cellular telephone switch and a local end office exchange. Toll access is not permitted.

MTSO service is not provided on a one way basis. Therefore, an in-only or out-only must be used in combinations which provide for two way service or a two way trunk must be used. An additional NXX access charge will apply for each NXX access requested by the MTSO that is a remote off of a host end office.

Move

A physical change from one location to another location.

Move and Change Charges

Initial, non-recurring charges made to cover in whole or in part the cost of changes in location or type of instrumentalities or in wiring at a customer's premises at the request of the customer, where there is no interruption of service, other than that incident to the work involved, and where such changes are not required for the proper maintenance of the equipment or service.

Network Interface

The physical point in a telephone subscriber's home or place of business where the telephone devices and/or inside wiring of the subscriber are connected to the transmission lines of the Company. The network interface also marks the physical point where the Company's responsibility for provision of service ends and subscriber's responsibility begins. The Company is responsible for correcting any faults on its side of the network interface. The subscriber is responsible for correcting any faults that occur on their side of the interface.

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D. DEFINITIONS [Cont'd]

Non-List Service

Telephone service that is not listed in a telephone directory but is listed in the directory assistance records at the specific request of the customer.

Non-Published Service

Telephone Service that is not listed in a telephone directory or directory assistance records at the specific request of the customer.

Non-Recurring Charge

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of, or in addition to, recurring monthly charges.

Off-Premises Stations and Extensions (PBX)

Off-premises stations are primary appearances of private branch exchange station lines on premises other than that in which the switchboard or switching equipment is located.

Off-premises extensions are additional appearances of a private branch exchange station line, or an additional appearance of a one-party, at a location outside the premises in which the primary station is housed.

One-Party Service

See Individual Access Line Service.

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D. DEFINITIONS [Cont'd]

Other Common Carrier [OCC]

This term denotes Specialized Common Carriers, Domestic and International Record Carriers, and Domestic Satellite Carriers engaged in providing services as such carriers may be authorized by the Federal Communications Commission to provide.

Outside Plant [OSP]

The part of the telephone system that is physically located outside of the Company's buildings. All facilities from the Central Office [CO] to the customer demarcation point.

Party Line Service

A grade of exchange service furnished by means of a central office line arranged to serve more than one access line.

Pay Per Call

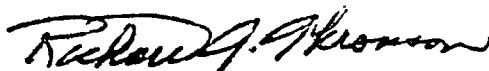
Interstate pay-per-call services provide audio information, audio entertainment, access to simultaneous voice conversation services or any service the charges which are assessed on the basis of the completion of the call or which the caller pays per-call or per-time-interval charges that are greater than, or in addition to, the charge for transmission of the call and which is accessed through a (9XX) number.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued, and the facilities used in the service are immediately made available for use for another service.

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### D. DEFINITIONS [Cont'd]

#### Person

Any individual, public agency, partnership, corporation or other organization operating as a single entity.

#### POTS [Plain Old Telephone Service]

Basic telephone service for the transmission of human speech. Transmission Requirements shall not have more than 8 DB of loss at 1000+/-20 Hertz between the Central Office [CO] and subscriber demarcation point. Loop Current shall not be less than 20 milliamps when measured at the subscriber demarcation point. Noise Metallic shall not exceed 30 DBRNC above the reference noise level [C message weighting]. Power Influence shall not exceed 90 DBRNC maximum.

#### Premises

The term "premises" as used in this and other sections of the tariff, means the continuous or contiguous portions of a building which are occupied by the customer. The term "continuous portions of a building" means space within a given building which is occupied by the customer and connected by doors or hallways and not separated by space occupied by others or used by the general public. The term "contiguous portions of the building" means spaces which, not continuous, as defined above, have one or more common sides. As here used, the term "building" means a structure under one roof plus any contiguous wings of or additions to such structure to the extent that such structure and its wings or additions are generally recognized to be, and are operated as, part of a single building. Covered passageways or tunnels between two or more structures are not considered to make such structures a single premises or building.

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D. DEFINITIONS [Cont'd]

Pre-Wiring

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

Primary Location

The customer premises location of the primary service as opposed to off premises locations. The primary station set or working service point in lieu of a primary station set is located at the primary location.

Primary Station

- Utility Provided Telephone or Equipment:

A Utility-provided non-key telephone station of the primary service at the primary location. Where one or more non-key Utility telephone sets are provided, one such Utility-provided non-key telephone set is the primary station set. For key equipment services, the working service point is used in lieu of the primary station. For PBX services the attendant position is the primary station.

- Authorized Customer-Provided Telephone or Equipment:

The working service point at the primary location is used in lieu of the primary station set where all telephones are customer-provided. For authorized customer-provided key equipment and PBX systems the working service point is used in lieu of the primary station.

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D. DEFINITIONS [Cont'd]

Private Branch Exchange Service [PBX]

Private branch exchange service is furnished by means of trunk lines directly connected from a Company central office to a switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations for the exclusive use of the customer or their employees.

Private Line

[See Local Private Line]

Public Telephone Service

A non-listed, non-customer exchange station installed for the convenience of the public at a location chosen or accepted by the Company. A coin collecting device is provided for immediate collection of charges for each outgoing local and toll message.

Public Utility Commission

The Public Service Commission of the State of Montana sometimes referred to as the Commission.

Residence Service

A class of access line exchange (or local) service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for domestic purposes.

Residential/Business Service

Service at a residence or place of dwelling when the service is used for residence and business uses. Both the residence and business would be located on the same continuous property.

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I. INTRODUCTION [Cont'd]

D. DEFINITIONS [Cont'd]

Rotary Service

Address signaling to the central office switching unit by means of a telephone set equipped with a dial producing dial-pulse signal.

Route Mileage

A distance measured along the route of the circuit between any two or more given points on that circuit.

Semi-Public Telephone Service

Exchange service provided at the customer's request, and designed for use of the customer and the public at locations somewhat public in character and involving a stipulated charge for each outgoing local message in addition to the flat rate local service charge. A coin collecting device is provided for immediate collection of charges for each outgoing local and toll message.

Service Call

Charge for a company employee to visit a location at the request of the customer.

Service Connection Charges

Charges for the establishment, move or change of initial or subsequent service. These charges are in addition to all other installation, move or change charges that are designated in the tariff with a specific time of service or equipment. Service Connection Charges are comprised of one or more of the following:

- a) Service Ordering
- b) Line Connection

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D. DEFINITIONS [Cont'd]

Service Order

Charge for work performed in receiving, recording and processing information necessary to execute a customer's request for service.

Start of Installation

An installation of service and equipment or a move, change or rearrangement applied for by an applicant or customer, is considered to have started when the Utility performs any work or incurs any expense in connection therewith, or in preparation therefore, which would not otherwise have been performed or incurred, provided:

- a) The applicant or customer has advised the Utility to proceed with the installation.
- b) The Utility has advised the applicant or customer that, in accordance with their order, it is commencing the installation, and;
- c) The Utility has advised the applicant or customer of charges applicable in the event of a canceled order.

Station

A telephone or other terminal equipment connected to a utility telecommunication service at the customer's premises which enables the customer to establish the communications connection and to effect communications through such connections.

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D. DEFINITIONS [Cont'd]

Supersedure

The transfer of an entire service, including the telephone number, from one customer to another with the express consent of the relinquishing customer and with the agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type or location of equipment.

Surcharge

A nonrecurring charge for providing a specialized service.

Switched 56 KBS [SW56]

Switched 56 data service enables a user to dial another party and then transmit data at 56 Kilo-Bits per second [KBPS]. It provides circuit-switched data transmission capabilities for nearly any data networking requirement, and takes advantage of the digital and fiber optic network and technology by routing these calls over the telephone toll network. The only dedicated portion is from the central office to the subscriber.

Tariff

The rates, definitions, charges, rules and regulations adopted by the Company.

Telephone

A unit of equipment consisting of a transmitter, receiver and associated apparatus.

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I. INTRODUCTION [Cont'd]

D. DEFINITIONS [Cont'd]

Telephone Service

Telephone service consists of both local and toll service.

Temporary Disconnect

Temporary suspension of service without complete termination of the service, made at the request of the customer, or on the initiative of the Company, in which the facilities and telephone number are held available for resumption of service.

Temporary Service

Service to premises or enterprises, the temporary nature of which can be determined in advance from the known limited duration of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places, and other enterprises of like limited duration.

Service for a specified short term to premises or enterprises normally permanent in nature.

Service to projects of abnormal risk of unpredictable duration, such as mine development, oil well drilling or lumbering operations.

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

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### D. DEFINITIONS [Cont'd]

#### Toll Line

A toll line is a line between two or more exchanges or toll stations over which service is furnished on a toll message rate basis.

#### Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station.

#### Toll Rate

The charge prescribed for toll messages based upon the duration of the message and distance between exchanges.

#### Toll Service

Telephone service between exchanges or locations for which a toll rate is charged.

#### Toll Terminal Service

Toll terminal service involves a telephone line which is connected directly to toll switchboard positions.

#### Touch Call Service

High-speed address signaling to the central office switching unit by means of a telephone set equipped with buttons producing multi-frequency tone signals.

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### D. DEFINITIONS [Cont'd]

#### Transmission

The science dealing with the transferring of information in electrical signals over a distance without unacceptable attenuation, distortion, masking by noise, cross talk, or echo, and without losing information content.

#### Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a Company central office.

#### Types of Local Service

Refers to flat rate service, message rate service or payphone telephone service.

#### Wide Area Telecommunications Service

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls. This service is provided only on an inward or outward basis.

#### Working Service Point [Service Termination Point]

An outlet (Company provided standard jack or equivalent, located on the customer premises) on a Company telecommunications service through which a station or other terminal equipment or authorized customer provided telephone or equipment is connected to the exchange and the toll network.

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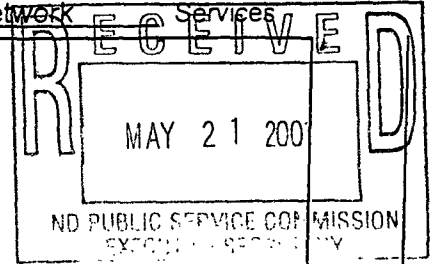
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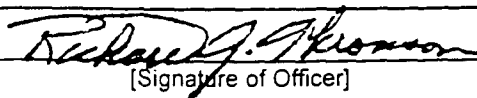
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ISSUED February 22, 2000  
[Date]

By

  
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# Nemont Board Of Directors

UD1/PSC 8

Nemont Telephone Cooperative, Inc.  
PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 5 Section II  
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Exchange and Network Services

## II. GENERAL REGULATIONS

### A. APPLICATION OF REGULATIONS

1. The regulations set forth herein apply in intrastate services and facilities furnished within the State of Montana and the State of North Dakota by Nemont Telephone Cooperative, Inc., hereinafter referred to as the Company.
2. The Company furnishes exchange service through its own facilities as shown by its filed rates, regulations and maps. The Company also provides for exchange access to interexchange carriers.
3. The rates to be charged by, and paid to, the Company for telephone service will be the rates legally in effect and approved by the Nemont Telephone Cooperative, Inc.'s Board of Directors. Schedules of rates for exchange service in effect in a particular territory will be kept at all times at the Company business office location where they will be available for public review. Any change in rates or regulations authorized by the Nemont Board of Directors will act as a modification of all contracts to that extent without further notice.

### B. OBLIGATION OF COMPANY

#### 1. FURNISHING OF SERVICE

- a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of necessary circuits and equipment.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

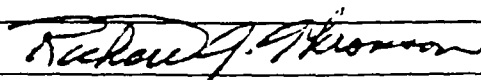
### B. OBLIGATION OF COMPANY [Cont'd]

#### 1. FURNISHING OF SERVICE [Cont'd]

- b. Where facilities beyond those normally required are provided to satisfy customer requests, charges based on the additional costs incurred will apply.
- c. When a customer orders installations, moves or changes which cannot be completed during scheduled working hours, the customer may be required to pay overtime charges. The customer must agree to this provision before such overtime work will be performed.
- d. When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the customer.
- e. The Company will determine the type of facilities to be provided for the furnishing of a service.
- f. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### B. OBLIGATION OF COMPANY [Cont'd]

#### 2. MAINTENANCE AND REPAIR

- a. All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this tariff.
- b. The Company will be reimbursed for any loss or damage to its facilities resulting from carelessness or neglect or any other cause except from accidents beyond the control of the customer.
- c. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- d. No Company employee shall enter the residence of a customer without proper authorization except in an emergency endangering life or property.
- e. Company employees will not work in a subscriber's home or business unless an adult designated by the subscriber is present.

#### 3. INTERRUPTIONS OF SERVICE

- a. The Company shall make all reasonable efforts to prevent interruptions of service and when such interruptions occur, shall endeavor to re-establish service with the shortest possible delay consistent with the safety of its consumers and the general public.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### B. OBLIGATION OF COMPANY [Cont'd]

#### 3. INTERRUPTIONS OF SERVICE [Cont'd]

- b. Whenever as is practical, every customer affected shall be notified in advance of any contemplated work which will result in interruption of service, but such notice shall not be required in case of interruption due to emergency repairs.
- c. The Company shall make reasonable provisions to meet emergencies and in the event of national emergency or local disaster resulting in disruption of normal service the Company may, in the public interest, interrupt service to other customers to provide necessary service to Civil Defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.

#### 4. ALLOWANCE FOR INTERRUPTIONS

- a. In the event of an interruption to the service, for any reason other than customer's negligence or willful act and service remains out for more than 24 hours after being reported, appropriate adjustments will be made to the customer's bill upon determination of the outage.
- b. The allowance will be the prorated portion of the monthly rate or monthly guarantee for the service or the portion of the service made inoperative. For the purpose of this rule, every month is considered to have 30 days.
- c. In no case will the credit allowance for any period exceed the total fixed monthly rate for exchange service for that period.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### B. OBLIGATION OF COMPANY [Cont'd]

#### 5. LIABILITY

- a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.
- b. When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.
- c. The Company is not liable for any unavoidable damage to the customer's premises, resulting from the attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof.
- d. The Company will make no refund of overpayment by a customer unless the claim for such overpayment together with proper evidence is submitted to the Company by the customer.
- e. The Telephone Company does not undertake to transmit messages but offers the use of its facilities for communications between parties. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES

#### 1. APPLICATION FOR SERVICE

- a. Each applicant for telephone service will be accepted by oral or written means for the service desired, on a form provided by the Company, as a condition precedent to the initial establishment of service.
- b. The Company may accept an oral or written application from a customer for additions to, or changes to, present service.
- c. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.
- d. Each applicant must be of legal age for service. Identification may or may not be required for proof of age and identity.

#### 2. ACCESS LINE SERVICE

- a. An access line is a telephone company provided circuit that connects the telephone company's switching facilities to a termination point on the customer's premises. A monthly recurring flat rate, is charged for these facilities and is termed "Access Line Service". This service represents connection to the telephone network and does not include charges for the telephone instrument or other terminal equipment.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 2. ACCESS LINE SERVICE [Cont'd]

- b. An individual access line (other than semi-public and/or multi-party line) will be terminated on a working service point (Company provided jack or equivalent). The cost of completing this termination will be provided for under the applicable service connection charges.
- c. Minimum transmission requirements shall not have more than 8dB of loss at 100+/20 Hertz between the Central Office [CO] and subscriber demarcation point. Loop current shall not be less than 20 milliamps when measured at the subscriber demarcation point. Noise Metallic shall not exceed 30 dBrnC above the reference noise level [C message weighting]. Power influence shall not exceed 90 dBrnC maximum.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 3. ESTABLISHMENT OF CREDIT AND DEPOSITS

- a. Each applicant for telephone service will be required to establish credit before service is furnished.
- b. Each applicant for telephone service may be required to submit a deposit before service is furnished.
- c. A deposit may not be required under the following special circumstances when the customer agrees to:
  - (1). Telephone service is limited to local calling only.
  - (2). Full Dial Tone Denial Service, Collect Call Restriction Service, and Third Party Call Restriction Service with the exceptions of 911, 800, 855, 866, 877 and 888 numbers and the payment of any surcharges and recurring charges.
  - (3). Advance payment of Line Connection Charge, Service Order Charge, Access Line Service, Full Toll Denial Service, Interstate End User Charge, any applicable taxes and any Surcharges.
  - (4). Any delinquent and/or outstanding amount due the Telephone Company would be paid monthly with a minimum payment established by the company until paid in full.
  - (5). Monthly bill would be due immediately upon receipt.

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## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

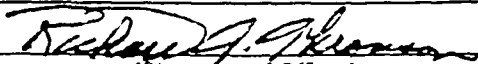
#### 4. CREDIT CHECK

a. An applicant for residential service may establish credit by demonstrating any one of the following factors:

- (1). Prior service with Nemont Telephone Cooperative, Inc. within previous twelve[12] months during which for at least 6 consecutive months service was rendered and was not disconnected for failure to pay, and no more than one delinquency notice was served upon the customer.
- (2). Prior service with another Telephone Company with a satisfactory payment record as demonstrated in item (1) above, provided that the reference may be quickly checked by Nemont Telephone Cooperative, Inc. and the necessary information is provided.
- (3). Full-time consecutive employment during the entire (12) twelve months previous to the application for service, with no more than two employers, and the applicant is currently employed or has a regular source of income.
- (4). Furnishing of a satisfactory guarantor to secure payment.
- (5). In the event the guarantor elects to discontinue the guarantee of payment, the subscriber will be notified, and if Company credit requirements have not been satisfied by the subscriber, the subscriber will be required to re-qualify for service under the credit check requirements.

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Exchange and Network Services

## II GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICE [Cont'd]

#### 4. CREDIT CHECKS [Cont'd]

- (6). An applicant for nonresidential service may be required to demonstrate that it is a satisfactory credit risk by reasonable means appropriate under the circumstances.

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[Date]

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

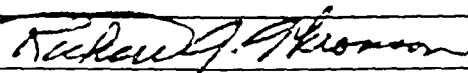
#### 5. DEPOSIT REQUIREMENTS

a. A deposit may be required under the following circumstances:

- (1). Where the applicant has failed to establish a satisfactory credit history as previously outlined.
- (2). In any event, a deposit will be required when within the 12-months prior to the application, the applicant's telephone service has been disconnected for failure to pay amounts owing, when due; where there is an unpaid, overdue balance owing for telephone service to Nemont Telephone Cooperative, Inc. or any other Telephone Company; or where two or more delinquency notices have been served upon the applicant by any other Utility Company during the 12-months previous to the application for service.
- (3). Initiation or continuation of service to a residence where prior customer still resides and where any balance for telephone service to the prior customer is past due or owing.
- (4). Where the customer has, in an unauthorized manner, interfered with the telephone service situated or delivered on or about the customer's premises within the last five years, if the finding of unauthorized interference or use is made and determined after notice and opportunity of hearing is provided to the customer and is not in dispute.

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## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 6. AMOUNT OF DEPOSIT

a. If a deposit is required, the deposit will be as follows:

- (1). For Residential, Business, and Residential/Business service, the deposit will be a minimum of \$75.00.
- (2). For business service, the deposit will be twenty-five percent (25%) of estimated annual billings.
- (3). The deposit amount may be adjusted when the actual interchange service charges are subsequently found to be more or less than those estimated.
- (4). If an applicant's credit history is satisfactory no deposit will be required of a resident, business, or residential/business customer.

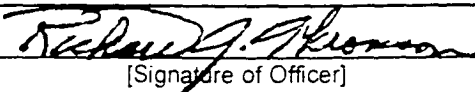
#### 7. TRANSFER OF DEPOSIT

When a customer of whom a deposit is required transfers service to a new location within the Company's service area, the deposit, less any outstanding balance, will be transferable and applicable to the new service location.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICE [Cont'd]

#### 8. REFUND OF DEPOSIT

a. Deposits, will be refunded under the following circumstances and in the following forms:

(1). Satisfactory Payment: When the customer requests the refund, and has for 12 consecutive months paid for service when due in a prompt and satisfactory manner as evidenced by the following:

(a). Nemont Telephone Cooperative, Inc. has not initiated disconnect proceedings against the customer.

(b). No more than two notices of delinquency have been made to the customer.

(2). Termination of Service: Upon termination of service refund will be made on the deposit amount less any amounts due for services rendered.

(3). Refunds -- How Made: Any deposit shall be refunded to the customer in the form of a check issued and mailed to the customer no more than 30 days following the termination of service or completion of 12 months satisfactory payment as previously described. If requested by customer, the deposit will be applied to the customer's bill of service in the thirteenth and, if appropriate, subsequent months.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 9. RECORD OF DEPOSIT

- a. A record of all deposits received from customers will be maintained, showing the name of each depositor, the date and amount of the deposit made, the location of the premises occupied by the depositor at the time of making the deposit, and each successive location while the deposit is retained.

- (1). Each customer posting a cash deposit will receive in writing at the time of tender of the deposit a receipt as evidence thereof, which contains the following minimum information:

- (a). Name of the customer
- (b). Address of the customer
- (c). Place of payment
- (d). Date of payment
- (e). Amount of payment
- (f). Identification of employee receiving payment
- (g). Statement of the terms and conditions governing the receipt retention and return of deposit funds.

- b. Customers will not be deprived of the return of the deposit due to the inability to produce the original receipt of the deposit. In any event, company records will be controlling.

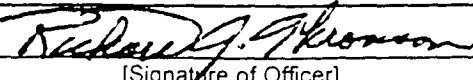
#### 10. DEPOSIT ACCOUNTS

- a. Deposit accounts are scheduled to be reviewed at least quarterly each year.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 11. DEPOSIT ACCOUNTS [Cont'd]

- b. A "B" credit rate must be maintained for a period of 12 months before a refund will be considered.
- c. Deposits on inactive accounts will be credited towards any unpaid obligations of that account before any cash refund is made.

#### 12. CREDIT RATE SYSTEM

- a. Credit rates are established on a 13 month basis. Once points are accumulated for a particular month a period of 13 months must elapse before those points will be removed from the record.
- b. How to accumulate points against an account.
  - (1). N.S.F. check - 2 points
  - (2). Non-pay disconnect - 9 points
  - (3). Final Notice - 3 points
- c. Credit rate and range of point accumulation.
  - (1). "A" rate 0 points
  - (2). "B" rate 1 through 10 points
  - (3). "C" rate 11 through 30 points
  - (4). "D" rate 31 through 99 points

#### 13. CUSTOMER BILLING

- a. The customer is responsible for all charges in conjunction with the services furnished him, including collect toll messages which have been accepted at the customer's telephone and Third Number Billed Calls.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 13. CUSTOMER BILLING [Cont'd]

- b. Monthly recurring charges are billed in advance and toll charges are billed following service. Special billing arrangements may be established for services provided to governmental agencies.
- c. Telephone bills are due upon receipt. A customer bill is considered delinquent if a previous balance is still due in addition to the current billing. A 10-day disconnect notice will then be mailed. If payment or arrangement is not made by the due date on the disconnect notice, disconnection of services will occur.
- d. In the event a customer is indebted to the Company for charges and services rendered at a prior time, of any nature, or for service at more than one number or location, and the customer does not pay the charges or satisfy such indebtedness, the Company may charge and bill such indebtedness against the account of the present customer's service or to the account of either service in the case where more than one number or location is being served.
- e. In the event that payment from a customer is less than the total amount of all charges owing to the Company and the customer does not specifically designate the manner in which that he or she wishes to apply said payment, then the partial payment will be applied first to local exchange carrier regulated services and then to service other than local exchange carrier regulated services in such percentages as each other service provider's charges represent of the total charges to the customer for services other than local exchange carrier regulated services. Regulated service will not be affected by billing disputes over nonregulated service or service provided by other carriers.

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## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 13. CUSTOMER BILLING [Cont'd]

- f. Any indebtedness resulting from the furnishing of services, equipment and facilities, except as provided for in an executed contract, shall not result in a lien, mortgage or other security interest in any real or personal property of the customer, unless such indebtedness has been reduced to judgment.
- g. Customers have the following option as to the method of paying bills for telephone service:
  - (1). At any Company payment depository location
  - (2). At the office of any authorized payment agent of the Company
  - (3). By cash, check, money order, credit card, or automatic bank withdrawal

#### 14. MINIMUM BILLING PERIOD

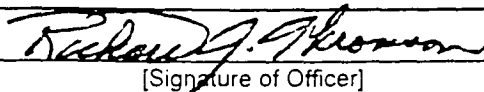
Except as specified elsewhere in this tariff, the minimum billing period is one month from the date service or additions to service are established. The minimum charge is the established rate for one month.

#### 15. SUSPENSION OF SERVICE

- a. The Company may suspend service in the event the customer fails to pay any amount past due or violates its rules and regulations. Such suspension shall not be made without at least ten days written notice by the Company. Written notice will be delivered in person or by 1st class mail.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 15. SUSPENSION OF SERVICE [Cont'd]

- b. Where fraudulent use of service is detected, or where a dangerous condition is found to exist on the premises, the service may be shut off without advance notice. Conditions that apply to suspension of service may be found under Section F. TERMINATION OF SERVICE, in these rules and regulations.

#### 16. RECONNECTS

When a subscriber applies for reconnect, the request will be considered only after full payment has been made. Any exceptions will have to be approved by management. A reconnect fee may be charged all accounts on all reconnects.

#### 17. PAYMENT WITH BAD CHECKS

Any customer who issues a check to the Company which is drawn on an account that is closed or does not have sufficient funds to cover such checks, shall be required to pay a service charge for each check returned to the Company. Automatic, immediate disconnection will result if collection from the bank cannot be made providing subscriber was given a 10 day notice on delinquent account.

#### 18. TWO PARTY CHECKS

Two party checks must be approved by management before they can be accepted for payment.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### C. ESTABLISHMENT AND FURNISHING OF SERVICES [Cont'd]

#### 19. BILLING DISPUTES

- a. In the event of dispute regarding any bill, the Company may require the customer to pay the undisputed portion of the bill to avoid discontinuance of service for nonpayment.
- b. The Company shall investigate the dispute and report the result to the customer.

N

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### D. USE OF SERVICES AND FACILITIES

#### 1. PROVISION AND USE OF EQUIPMENT

- a. All equipment necessary for the provision of a given service will be furnished, owned and maintained by the Company except as provided elsewhere in this tariff. All installations provided shall conform to the established construction standards of the Company.
- b. Company agents or employees shall have the right to enter a subscriber's premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.
- c. The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. Such conditions include:
  - (1). Areas where, in the employee's judgement, there is improper electrical wiring, faulty fuel tanks or lines, poisonous gases, domestic animals or infestations of insects, snakes, mice, rats, etc.
  - (2). In addition, employees are not to work in unsanitary areas that may be infected with disease.
  - (3). It is the subscriber's responsibility to provide an acceptable working condition if Company employees are to perform the services requested on the premises.
  - (4). If such service is provided, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

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[Date]

By

  
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# Nemont Board Of Directors

UD1/PSC 8

Nemont Telephone Cooperative, Inc.  
PO BOX 600  
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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### D. USE OF SERVICES AND FACILITIES [Cont'd]

#### 1. PROVISION AND USE OF EQUIPMENT [Cont'd]

- d. All instrumentalities and equipment furnished by the Company shall be carefully used, and only authorized employees of the Company shall be allowed to connect, disconnect, move, change or alter, in any manner, any or all of such equipment, unless the customer has received authorization from the Company to perform the above functions.
- e. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
- f. In case of damage to, or destruction of any of the Company's instruments or accessories other than ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment to its original condition, or replacing the equipment destroyed.
- g. The customer is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished.

#### 2. USE OF CUSTOMER TELEPHONE SERVICE

- a. Customer telephone service, as distinguished from payphone provider service, is furnished only for use by the customer, customer's family, employees or business associates, or persons residing in the customer's household, or as the use of the service may be extended to persons temporarily subleasing a customer's residential premises.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

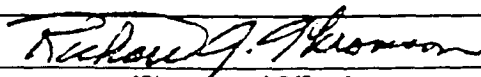
### D. USE OF SERVICES AND FACILITIES [Cont'd]

#### 2. USE OF CUSTOMER TELEPHONE SERVICE [Cont'd]

- b. The contract for service or rights acquired thereunder by the customer may not be assigned, or in any manner transferred.
- c. The use of telephone service by a customer in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such customer or the telephone of any designated customer at or about the same time, resulting in preventing, obstructing or delaying phone service of others is prohibited.
- d. Services and facilities will not be furnished, or if presently being furnished, will be discontinued to any person, firm or corporation, if any law enforcement agency, acting within its jurisdiction, advises that such service is being, or will be used in violation of the law.
- e. The Company may refuse to furnish or may deny telephone service to any person on whose premises is located any telephone equipment owned by the Company, which show any evidence of tampering, manipulation, or operation or use of any device whatsoever for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### D. USE OF SERVICES AND FACILITIES [Cont'd]

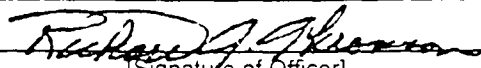
#### 3. ABUSE OR FRAUDULENT USE OF SERVICE

a. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (1). The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or to obtain information without payment of the charge applicable for service;
- (2). The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation or false credit device whatsoever, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- (3). The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (4). The use of profane or obscene language;
- (5). The use of the service in such a manner as to interfere unreasonably with the use of the service by other customers;

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### D. USE OF SERVICES AND FACILITIES [Cont'd]

#### 3. ABUSE OR FRAUDULENT USE OF SERVICE [Cont'd]

##### a. [Cont'd]

(6) the use of a switching system to automatically connect an incoming call to an outgoing private line or foreign exchange line to permit the incoming caller to extend a call to a distant location over these facilities is considered to be switching of calls, a service normally performed by the Company.

(7). The act of providing a switching service for the purpose of circumventing Company charges is deemed to be abuse or fraudulent use of service as described herein.

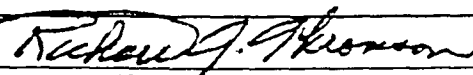
(8). Providing a switching service for which a separate charge is made to any person or organization is deemed to be resale of service as described in these General Regulations.

#### 4. LIMITED COMMUNICATIONS

a. The Telephone Company reserves the right to limit the length of communications when necessary because of a shortage of facilities caused by emergency conditions.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### E. CLASSIFICATION OF SERVICE

#### 1. BUSINESS AND RESIDENCE


- a. Business or Residence rates are determined by the actual, obvious or intended use made of the service by the customer.
- b. If it is found that a customer is using Residence service for business purposes, the Company will thereafter require the customer to take Business or Residential/Business service, except in cases where the customer thereafter uses the service for residence and domestic purposes only.
- c. Evidence of business use can include and may not be limited to advertising, directory listing and billing name.
- d. Business or Residence service will not be installed on premises of a public or semi-public character in a location where the telephone would be accessible for use by patrons of the customer or by the public in general.

#### 2. RESIDENTIAL/BUSINESS

- a. A Residential/Business rate is available for businesses that are operated from a place of dwelling and the line is used for both business and residential purposes.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE

#### 1. BY THE COMPANY

a. The Company may refuse to furnish, or may immediately terminate the service and remove its equipment under the following circumstances;

(1). Upon the continuance of any unauthorized attachment or improper connection of customer-provided facilities with facilities provided by the Company;

(2). Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, personnel or service;

(3). Upon a violation of, or noncompliance with, any of the regulations governing the furnishing of a service, if, after written five days notice, the customer shall not have come into compliance therewith.

b. The Company may refuse to provide service on temporarily suspended or permanently discontinue service for nonpayment of a bill for the same class of service (business or residence) previously furnished to the customer at a location served by the Company and provided said bill is not paid.

c. Where the Company has the right to temporarily suspend, or permanently discontinue, telephone service as provided in these regulations, it may do either at its option.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 1. BY THE COMPANY [Cont'd]

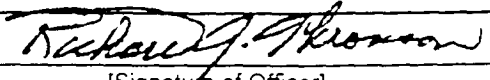
- d. The Company shall not temporarily suspend, or permanently discontinue telephone service, for failure of the customer to pay charges for telephone directory advertising.
- e. In an emergency endangering life or property, the Company may terminate service without following the normal procedures set forth in this tariff. However, the Company shall immediately thereafter attempt to notify the customer. In such cases, where the necessity for emergency termination was through no fault of the customer, there will be no charge for restoration of service.

#### 2. BY THE CUSTOMER'S REQUEST

- a. A customer may have telephone service discontinued by giving oral or written notice prior to the effective date. The Company will hold the customer responsible for payment of all bills for service furnished until the effective date.
- b. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished plus any termination charge which may be applicable.
- c. Where a contract for service with a one month minimum period is canceled before establishment of the service is completed, a charge not to exceed the installation charge specified is applied if all or a portion of the facilities have been installed.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 2. BY THE CUSTOMER'S REQUEST [Cont'd]

- d. No minimum or termination charge will apply in the event the service is terminated because of the condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer, (where insurance coverage of the Telephone Company covers such causes).

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## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 3. SPECIAL SERVICES

##### a. Initial Contract Periods

- (1). An initial contract period of one month will apply to all CO lines to which telephone numbers are assigned.
- (2). For the directory additional listings and joint user services where the listing appears in the directory, both the initial and subsequent contract periods will be coextensive with the directory period.
- (3). Where the provision of service requires unusual costs or involves special assemblies of equipment, or where the provision of service requires construction of outside plant facilities for possible short term use, the Company reserves the right to require an initial contract period of longer than one month in addition to any construction charge that may be applicable.

##### b. Charges for Termination of Service

- (1). Nonrecurring charges do not apply to disconnect and/or removal of service, equipment, service features or facilities unless otherwise specified.
- (2). After the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and payment of all charges due to the date of termination of the service, except that, in the case of the directory additional listings and joint user services, each directory period will be considered as a separate initial contract period, (i.e., listings will be automatically included in each directory unless sufficient advance notice to do otherwise is received from the listed party) and termination may be arranged for only under the conditions specified in (4).(a), following.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 3. SPECIAL SERVICES [Cont'd]

##### b. Charges for Termination of Service [Cont'd]

- (3). Prior to the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and upon payment of the termination charges hereinafter provided, in addition to all charges for the period service has been rendered.
- (4). Directory additional listings and joint user services
  - (a.) Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:
    - i). The contract for the main service is terminated.
    - ii). The listed party or joint user becomes a subscriber to some class of exchange service.
    - iii). The listed party or joint user dies or moves to some new location at which the customer's service in connection with which he is listed is not available.
- (5). In the case of IBS, the termination charge is an amount equal to the minimum monthly rate for the unexpired portion of the initial contract period.

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## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 3. SPECIAL SERVICES [Cont'd]

##### c. Termination Liability/Waiver Policy

- (1). Services provided via service agreements will be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their section of this Tariff.

##### Definitions:

##### Minimum Billing Level


When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rate for the service provided under the customers service agreement, unless otherwise specified.

##### Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

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## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 3. SPECIAL SERVICES [Cont'd]

##### c. Termination Liability/Waiver Policy [Cont'd]

##### (2). Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply. The termination charge is 100% of the Minimum Service Period, if applicable, and 15% of the Minimum Billing Level for the remaining terms of the agreement.

- ie., if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service multiplied by 15%, multiplied by 19 months.

- ie., If the customer discontinues service after six months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining six months of the Minimum Service Period plus 15% of the Minimum Billing Level multiplied by 24 months.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 3. SPECIALSERVICES [Cont'd]

##### c. Termination Liability Policy [Cont'd]

##### (3). Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

##### (4). Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- (a). The customer signs a new service agreement for any other Company provided service(s);
- (b). Both the existing and the new service(s) are provided solely by the Company;
- (c). The order to discontinue the existing service(s) and the order to establish the new service(s) is received by the Company at the same time;
- (d). The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### F. TERMINATION OF SERVICE [Cont'd]

#### 3. SPECIAL SERVICES [Cont'd]

##### c. Termination Liability Policy [Cont'd]

##### (4). Waiver Policy [Cont'd]

- (e). The total value of the new service agreements, excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 100% of the remaining value of the existing agreements;
- (f). A new minimum service period goes into effect when the new service agreement term begins;
- (g). The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. These charges cannot be included as part of the new service agreement;
- (h). All applicable nonrecurring charges will be assessed for the new contracted service(s).

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### G. TELEPHONE NUMBERS

#### 1. TELEPHONE NUMBER RIGHTS

- a. The customer has no property right to the telephone number nor the right to service through a particular central office of that customer's choice.
- b. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.
- c. Business numbers with an advertising contract will be reissued to the new customer if the new customer assumes responsibility for the remaining term of the contract.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### H. DIRECTORIES

#### 1. FURNISHING OF DIRECTORIES

The Company will furnish to its customers, without charge directories necessary for the efficient use of the service. Additional directories may be provided at a charge.

#### 2. LIABILITY

The Company is not liable for damages arising from errors in or omissions of directory listing, or listing obtained from the "Directory Assistance".

#### 3. RIGHTS OF USE

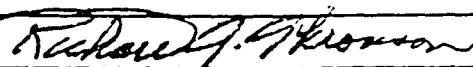
The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Company does not determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Company.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### I. RESALE OF SERVICE

#### 1. PROHIBITED

The resale of any local or exchange service provided by the Company is strictly prohibited.

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Exchange and Network Services

## II. GENERAL REGULATIONS [Cont'd]

### J. CUSTOMER-FURNISHED EQUIPMENT

#### 1. DESIGN, MAINTENANCE AND OPERATION

The design, maintenance and operation of exchange telecommunications service envisions that communications will originate or terminate at a station of the associated exchange telephone service. Connection of customer-provided communications system or other Common Carrier-provided communications systems may be made to facilities furnished by the Company for exchange telecommunications service at a premises. The Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

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## II. GENERAL REGULATIONS [Cont'd]

### K. DIVORCE and/or SEPARATION COLLECTION POLICY

#### 1. JOINT ACCOUNT

In the case of a joint account, both parties are held responsible unless a divorce decree states otherwise. In the event the divorce decree designates the responsibility of the bill, a copy of the divorce decree must be submitted to Nemont Telephone Cooperative, Inc. for review.

#### 2. SINGLE ACCOUNT

In the case of a single account, the subscriber requesting the application for service shall be held responsible for the account unless a divorce decree or court order states otherwise.

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## II GENERAL REGULATIONS [Cont'd]

### L. DIRECTORY ASSISTANCE SERVICE

#### 1. DEFINITION

Directory Assistance Service is an information service whereby customers of the Company may request assistance in determining telephone numbers.

#### 2. CONDITIONS

There will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this Tariff, the Company may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account.

#### 3. RATES

Company billed calls placed to Directory Assistance Centers for information or listings of telephone numbers are billed at the rate specified below:

Rate per Call

\$ 0.85

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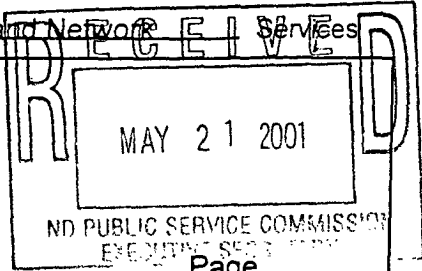
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Exchange and Network Services

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#### III. BASIC LOCAL SERVICE

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ISSUED February 22, 2000

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By

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# Nemont Board Of Directors

UD1/PSC 8

Nemont Telephone Cooperative, Inc.  
PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 2 Section III  
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Exchange and Network Services

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Sheet No. 3 Section III  
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Exchange and Network Services

## III. BASIC LOCAL SERVICE

### A. ACCESS LINE SERVICE

#### 1. APPLICABILITY

Applicable to lines which provide access to the local switching network.

#### 2. TERRITORY

All exchanges as defined in tariffed exchange maps.

#### 3. GENERAL

Local (access line) service rates are billed monthly unless specifically stated otherwise. The rates for access line service do not include a telephone set.

#### 4. DEFINITION

Nemont Telephone Cooperative, Inc. rates for access line service are based on three classes of service.

The three classes of service are:

- a. Residential
- b. Business
- c. Residential/Business

#### 5. RESIDENTIAL

Use anticipated to be normal household usage.

- a. POTS [Plain Old Telephone Service]  
Basic telephone service for the transmission of human speech.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### A. ACCESS LINE SERVICE [Cont'd]

#### 5. RESIDENTIAL [Cont'd]

##### b. EAS [EXTENDED AREA SERVICE]

Interexchange access line telephone service is furnished between two or more exchanges.

<u>From Exchange</u>	<u>To Exchange</u>
Dagmar	Reserve
Flaxville	Flaxville Rural
Flaxville Rural	Flaxville
Froid	Froid Rural
Froid Rural	Froid
Glasgow	Glasgow Rural
Glasgow Rural	Glasgow
Glentana	Larslan
Hinsdale	Hinsdale Rural
Hinsdale Rural	Hinsdale
Larslan	Glentana
Nashua	Nashua Rural
Nashua Rural	Nashua
North Wolf Point	Wolf Point
Reserve	Dagmar
Scobey	Scobey Rural
Scobey Rural	Scobey
South Wolf Point	Wolf Point
Westby	East Westby, N.D.
Wolf Point	North Wolf Point
Wolf Point	South Wolf Point
Ambrose, N.D.	Fortuna, N.D.
Ambrose, N.D.	Crosby, N.D.
East Westby, N.D.	Westby, Mt.
Fortuna, N.D.	Ambrose, N.D.
Fortuna, N.D.	Crosby, N.D.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### A. ACCESS LINE SERVICE [Cont'd]

#### 6. BUSINESS

Use anticipated to be for business purposes.

The determination as to what category of service a subscriber is billed, is made from information secured from the subscriber's application for service, billing name, directory listing and/or any other media source that upon investigation proves there has been a change in the type of usage.

#### a. TRUNKS - PBX [Private Branch Exchange]

PBX service is not provided on a one-way basis. Therefore, in-only or out-only trunks must be used in combinations which provide for two-way service with the PBX system.

#### (1). Conditions For Trunks:

- (a) . Subject to availability of C.O. facilities;
- (b) . Minimum of (1) one month of service;
- (c) . Trunks are billed in one month increments;
- (d) . The type of facility installed will be determined by the Company;
- (e) . Other types of facilities will be engineered if requested by the customer. Additional charges may apply;

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### A. ACCESS LINE SERVICE [Cont'd]

#### 6. BUSINESS [Cont'd]

##### b. TRUNKS - DID [Direct Inward Dial]

This DID feature permits direct calling of private branch exchange [PBX] stations from the exchange network via an exchange end office without attendant assistance. The calling party dials the seven-digit Directory Number [DN] to reach a specific station

##### (1). Conditions For Trunks:

- (a). Subject to availability of C.O. facilities;
- (b). Minimum of (1) one month of service;
- (c). Trunks are billed in one month increments;
- (d). The type of facility installed will be determined by the Company;
- (e). Other types of facilities will be engineered if requested by the customer. Additional charges may apply.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### A. ACCESS LINE SERVICE [Cont'd]

#### 6. BUSINESS [Cont'd]

##### c. TRUNKS - DOD [Direct Outward Dial]

The DOD feature is provided for all Enhanced Business Service [EBS] customer groups in conjunction with the EBS dialing plan. The feature allows stations within an Enhanced Business Service [EBS] group to place calls to DNs outside the EBS group without attendant assistance.

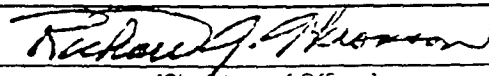
(1). The following parameters apply to the DOD feature:

- (a). During dialing, the user must pause after the DOD access code until a second dial tone is received
- (b). A second dial tone does not guarantee that the EBS station will obtain an outgoing trunk
- (c). DOD can be used with Call Forwarding, User Transfer, Three-Way Calling, Speed Calling and Group Speed Calling (DOD call digits must be stored in the speed calling list)
- (d). DOD does not apply to Automatic Line, Manual Line, and Denied Originating EBS lines.
- (e). DOD is only available in addition to PBX Trunks.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### A. ACCESS LINE SERVICE [Cont'd]

#### 6. BUSINESS [Cont'd]

##### d. TRUNKS - MTSO [Mobile Telephone Switching Office]

A MTSO Trunk is designed to provide local exchange access service between a cellular telephone switch and a local end office exchange. Toll access is not permitted.

- (1). MTSO service is not provided on a one way basis. Therefore, a in-only or out-only must be used in combinations which provide for two way service or a two way trunk must be used. An additional NXX access charge will apply for each NXX access requested by the MTSO that is a remote off of a Host End Office.

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\_\_\_\_\_Exchange and Network\_\_\_\_\_Services

## III. BASIC LOCAL SERVICE [Cont'd]

### A. ACCESS LINE SERVICE [Cont'd]

#### 7. RESIDENTIAL/BUSINESS

##### a. Conditions for use

- (1) For use at a residence or place of dwelling when the service is used for residence and business purposes, and where the actual or obvious use of the service is conducted on the same continuous property as the residence.
- (2). The subscriber can have no more than two lines at the same rate with the exception of a second line listed as a teen line or residence line.
- (3). Residence/Business numbers can be advertised.
- (4). Any off premise extension service to a second residence will be at the same access line rate.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### A. ACCESS LINE SERVICE [Cont'd]

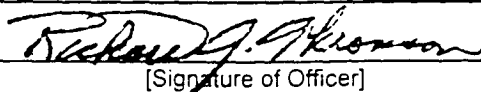
#### 8. TEMPORARY BUSINESS ACCESS SERVICE

- a. This service is applicable for business facilities at remote locations where service will be required on a temporary basis and no permanent facilities will be installed.
- b. Surcharges will apply in addition to other applicable charges.
- c. The Surcharges for temporary locations includes provisioning a point for demarcation at or near current Company facilities.
- d. Securing all necessary easements are the responsibility of the customer.
- e. Temporary wire and cable facilities and maintenance from the demarcation point to the remote locations are the responsibility of the customer.
- f. Upon disconnect of service, removal of all wire and cable, beyond the demarcation point are the responsibility of the customer.
  - (1). If the company is required to remove facilities, the customer will be billed at current labor rates for removal.
- g. The company may provide wire and cable facilities beyond the demarcation point at the request of the customer.
  - (1). Each location will be quoted on a case by case basis.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### B. PROMOTIONAL PERIODS

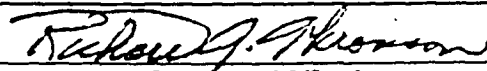
The Company may occasionally offer promotional periods for local service and calling features, in an effort to promote Universal Service within various exchanges in its service territory.

1. These periods may include waiver of service connection charges, as well as the offering of complimentary access line service for the first month, with or without special restrictions.
2. The Company will notify the Nemont Board Of Directors prior to the beginning of promotional periods.

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# Public Service Commission of Montana

UD1/PSC 8

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Sheet No. 12 Rev. 1 Section III  
Canceling Sheet No. 12

Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### C. LIFELINE TELEPHONE ASSISTANCE PROGRAM

#### 1. General

The Lifeline Telephone Assistance Program provides discounts to the recurring monthly and installation rates for the provision of local residential service for eligible low income subscribers, pursuant to State law and Federal regulations.

#### 2. Eligibility

- a. **Medicaid Eligibility:** Low income subscribers who are certified by the Montana Department of Public Health and Human Services as a current recipient of Medicaid assistance. In addition, eligible subscribers must not be dependents for federal tax purposes unless over the age of 60.
- b. **Tribal Lands Eligibility:** A subscriber may qualify for Tribal Lands eligibility if the subscriber resides on or near a reservation as defined in 25 C.F.R. 20.1 (r) and (v). For purposes of this Section, "Reservation" means any federally recognized Indian Tribe's reservation. "Near Reservation" means those areas of communities adjacent or contiguous to reservations that are designated as such by the U.S. Department of Interior's Commissioner of Indian Affairs and whose designations are published in the Federal Register.
  - (1) An eligible resident of Tribal Lands is a qualifying low income consumer for Tribal Lands discounts if the individual meets the residency requirements above and if the individual participates in one of the following Federal assistance programs:
    - (a) Bureau of Indian Affairs general assistance;
    - (b) Tribally administered Temporary Assistance for Needy Families;
    - (c) Head Start (only those meeting its income qualifying standard);
    - (d) The National School Lunch Program's free lunch program; or
    - (e) Medicaid.

#### 3. Terms and Conditions

- a. The discounts herein are reductions in monthly rates for basic residential one-party service. The services eligible for the discounts include: Single party voice grade access to the public switched network, touch tone service (included in basic service), access to emergency services, access to operator services, access to interexchange services (unless toll blocking is provided), access to directory assistance, and toll blocking or toll control.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### C. LIFELINE TELEPHONE ASSISTANCE PROGRAM [Cont'd]

#### 3. Terms and Conditions [Cont'd]

- b. For Tribal Lands eligibility, the subscriber must provide a document signed under penalty of perjury that the subscriber receives benefits from at least one of the programs listed in Section III, C.2.b.(1) above and lives on or near an Indian Reservation as defined in Section III, C.2.b.
- c. Notwithstanding any provision herein, the discounts in this tariff shall not apply to reduce the basic local residential rate below \$1.00 per month per qualifying low-income subscriber. Regardless of the discounts which may apply, a subscriber must pay a minimum of \$1.00 per month for basic local service.
- d. The Tier 1 discount shall be used to waive the subscriber's Federal End User Common Line Charge (SLC).
- e. The applicable discounts herein will begin on the date the Company receives a validly signed application from the qualifying subscriber or when a qualified new subscriber establishes service. The discounts will be pro-rated for an applicable portion of a month based on a 30 day month.
- f. The service and equipment charges and regulations applicable to the service offering in the program will apply. The service and equipment charges to change to or from this program due to a change in eligibility status will be waived.
- g. These discounts are only applicable to one basic local access line at a residential subscriber's principle residence.
- h. The discounts do not apply to State or Federal taxes, universal service fund fees, surcharges for 911 service or TDD service fees.
- i. The Lifeline discounts provided herein will appear as credits on the subscriber's telephone bill.

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Exchange and Network Services

## II BASIC LOCAL SERVICE [Cont'd]

### C. LIFELINE TELEPHONE ASSISTANCE PROGRAM [Cont'd]

#### 4. Lifeline Discounts

##### a. REGULAR LIFELINE: Medicaid Eligibility Discount

An eligible subscriber qualifying pursuant to 69-3-1002, MCA and Section C.2.a. above shall be eligible to receive Tier 1, Tier 2, and Tier 3 Lifeline discounts provided below:

Tier 1 (baseline federal support):	\$ 3.50
Tier 2 (additional federal):	\$ 1.75
Tier 3 (additional federal):	\$ 1.75
Tier 3 (state allowed Telephone Co. discount):	\$ 3.50
Total maximum discount	\$10.50

Medicaid qualifying subscribers residing on Tribal Lands are also eligible for the Tier 4 (Enhanced Lifeline) discount of \$25.00, for a total maximum discount of \$35.50.

##### b. ENHANCED LIFELINE: Tribal Lands Discount

An eligible subscriber will qualify for the Tier 1, Tier 2, and Tier 4 discounts below, if the subscriber is an eligible resident of Tribal Lands qualifying pursuant to the criteria in Section C.2.b.above.:

Tier 1 (baseline federal support):	\$ 3.50
Tier 2 (additional federal):	\$ 1.75
Tier 4 (Tribal Lands):	\$25.00
Total maximum discount	\$30.25

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Exchange and Network Services

## III BASIC LOCAL SERVICE [Cont'd]

### D. LINK UP TELEPHONE ASSISTANCE PROGRAM

#### 1. General

Subscribers who qualify for the Lifeline program as set forth in Section C. are eligible for the FCC Link Up America Program which provides a discount for initial charges for a single telecommunications connection at a subscriber's principal place of residence.

#### 2. Link Up Discounts

- a. An eligible subscriber under Section C.2. qualifies for a 50% discount of the first \$60.00, up to a maximum of \$30.00 for new service connection charges.
- b. An eligible subscriber under Section C.2.b. (Tribal Lands) qualifies for an additional discount of up to \$70.00, to cover 100% of the charges between \$60.00 and \$130.00, which will be credited against charges for commencing telecommunications services. These charges include any charges customarily assessed to connect the customer to the network, including facilities based charges associated with the extension of lines or construction of facilities needed to initiate service. This excludes unregulated charges such as customer premises equipment, inside wiring, inside jacks, or other equipment or facilities on the customer side of the network interface device.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### E. SERVICE CONNECTION AND CHARGES

#### 1. APPLICABILITY

Applicable to lines which provide access to the local switching network.

#### 2. TERRITORY

All exchanges as defined in tariffed exchange maps.

#### 3. CONDITIONS

##### a. General:

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- (1) establishment of service;
- (2) change in location of a service to other premises;
- (3) transfer of service from one customer to another;
- (4) reconnection of service discontinued or
- (5) suspended for non-payment;
- (6) customer requested number or name changes;
- (7) customer requested relocation of facilities;
- (8) customer requested extension service.

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## III. BASIC LOCAL SERVICE [Cont'd]

### E. SERVICE CONNECTION AND CHARGES [Cont'd]

#### 3. CONDITIONS [Cont'd]

##### b. Service Connection Charges

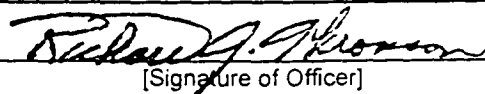
##### (1). Service Order:

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request.

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## III. BASIC LOCAL SERVICE [Cont'd]

### E. SERVICE CONNECTION AND CHARGES [Cont'd]

#### 3. CONDITIONS [Cont'd]

##### b. Service Connection Charges [Cont'd]

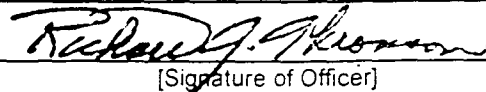
##### (2). Line Connection:

- (a). Applicable for work performed in the central office and/or the customer premise, in association with providing an exchange access line or making changes thereto.
- (b). Line connection charges will not apply under the following circumstances:
  - i). when a service is taken over by the surviving spouse where no telephone number change is involved;
  - ii). when service, which has been disrupted by a fire, accident, or natural catastrophe, is re-established at its original location, or any other location with established access. (Limited to one line connection per incident.);
  - iii). when moves, rearrangements or changes are initiated by the Company.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### E. SERVICE CONNECTION AND CHARGES [Cont'd]

#### 3. CONDITIONS [Cont'd]

##### b. Service Connection Charges [Cont'd]

##### (3). Move And Change Charge:

- (a). Applicable if a Company employee must visit the customer's premises to complete customer requested work.
- (b). Charges will vary according to time and material.
- (c). Upon request, customers will be provided current rates for equipment, labor, and materials. Rates will vary according to conditions.

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## III. BASIC LOCAL SERVICE [Cont'd]

### E. SERVICE CONNECTION AND CHARGES [Cont'd]

#### 3. CONDITIONS [Cont'd]

##### b. Service Connection Charges [Cont'd]

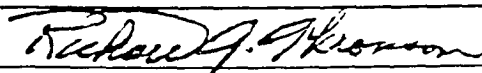
##### (4). Service Call Charge:

- (a). Applicable if a trouble report results in a service call and the trouble is found to be in customer owned equipment. Customer owned equipment will not be repaired under this tariff charge.
- (b). Applicable when there is a rearrangement of a customer's telephone facilities, or equipment to permit redecorating, or remodeling of the premises.
- (c). If additional trips are required due to customer request, additional charges will apply.
- (d). If additional trips are required to complete the requested service, but not at customer request, no additional charges shall apply.

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III. BASIC LOCAL SERVICE [Cont'd]

E. SERVICE CONNECTION AND CHARGES [Cont'd]

3. CONDITIONS [Cont'd]

b. Service Connection Charge [Cont'd]

(5). Surcharge:

- (a). A non-recurring charge for providing a specialized service.
- (b). Rate will vary according to the service requested.

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Exchange and Network Services

## III. BASIC LOCAL SERVICE [Cont'd]

### F. EMERGENCY CALL-OUT POLICY

1. Customers will be provided with a toll-free trouble reporting number, made available to receive reports of trouble at all hours.
  - a. The Company will make a full investigation of and respond to all out of service complaints.
  - b. Out of service troubles of an emergency nature will be repaired at all hours, consistent with the bona fide needs of the customer and the personal safety of Company personnel.
  - c. The Company will clear over ninety percent of out of service trouble reports within 24 hours excluding Sunday (except where access to the customer's premises is required but not available, or where interruptions are caused by unavoidable causalities and acts of nature affecting large groups of customers).

2. Customers will not be charged for after-hours and weekend/holiday repair calls unless the cause of the trouble is Customer Premise Equipment [CPE].

If the cause of the trouble is Customer Premise Equipment [CPE], the wages paid to correct the problem or do the service work will be paid by the customer.

ISSUED February 22, 2000

[Date]

By



[Signature of Officer]

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# Nemont Board Of Directors

UD1/PSC 8

Nemont Telephone Cooperative, Inc.  
PO BOX 600  
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Sheet No. 21 a Section III  
Canceling Sheet No. 21

Exchange and Network Services

## III. BASIC LOCAL SERVICE

### G. RATES AND CHARGES

#### 1. ACCESS LINE SERVICE

Rates For Residence, Business and Residence/Business Service.

<u>Residence</u>	<u>Business</u>	<u>Residence/Business</u>
\$13.00	\$26.00	\$19.00

Dagmar (483), Flaxville R. (779), Frazer (695), Froid R. (963), Glentana (724), Larslan (725), N. Glasgow (367), N. Hinsdale (648), N. Nashua (785), N. Poplar (448), N. Wolf Point (392), Outlook (895), Peerless (893), Reserve (286), St. Marie (524), Scobey R. (783), Westby (385), Ambrose ND (982), East Westby ND (985), Fortuna ND (834).

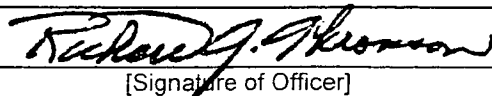
<u>Residence</u>	<u>Business</u>	<u>Residence/Business</u>
\$13.00	\$35.00	\$24.00

Bainville (769), Brockton (786), Culbertson (787), Flaxville (474), Ft Peck (526), Froid (766), Hinsdale (364), Medicine Lake (789), Nashua (746), Opheim (762), Saco (527), Scobey (487).

ISSUED May 15, 2001

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By



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Exchange and Network Services

## III. BASIC LOCAL SERVICE

### G. RATES AND CHARGES [Cont'd]

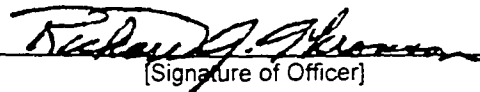
#### 2. SERVICE CONNECTIONS AND CHARGES

Service Order	\$ 5.50
Line Connection	\$20.00
Service Call	\$25.00
Temporary Business Services Surcharge	\$50.00
Move and Change	Variable

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Exchange and Network Services

## III. BASIC LOCAL SERVICE

### G. RATES AND CHARGES [Cont'd]

#### 3. TRUNKS - PBX [Private Branch Exchange]

<u>PBX Service</u>	<u>Monthly Rate</u>	<u>Surcharge</u>
Per Trunk - Incoming, Outgoing or Two-way trunk termination	\$20.83	\$30.00

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Exchange and Network Services

## III. BASIC LOCAL SERVICE

### G. RATES AND CHARGES [Cont'd]

#### 4. TRUNKS - DID [Direct Inward Dial]

<u>DID [Direct Inward Dial]</u>	<u>Monthly Rate</u>	<u>Surcharge</u>
In-only trunk termination - per trunk	\$22.61	\$30.00
Telephone Numbers - each	\$ .15	\$ 1.00

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Exchange and Network Services

## III. BASIC LOCAL SERVICE

### G. RATES AND CHARGES [Cont'd]

#### 5. TRUNKS - DOD [Direct Outward Dial]

Note: DOD is only available in addition to PBX Trunks.

	Monthly	
<u>DOD [Direct Outward Dial]</u>	<u>Rate</u>	<u>Surcharge</u>
Per Trunk termination	\$22.61	\$30.00

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\_\_\_\_\_Exchange and Network\_\_\_\_\_Services

## III. BASIC LOCAL SERVICE

### G. RATES AND CHARGES [Cont'd]

#### 6. TRUNKS - MTSO [Mobile Telephone Switching Office]

<u>Per Trunk</u>	<u>Additional Monthly Rate</u>	<u>NXX Access</u>	<u>Surcharge</u>
In - only	\$30.00	\$20.00	\$30.00
Out - only	\$30.00	\$20.00	\$30.00
Two - way	\$45.00	\$20.00	\$30.00

ISSUED February 22, 2000

By

Richard J. Korman  
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Sheet No. 1 Section IV  
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Exchange and Network Services

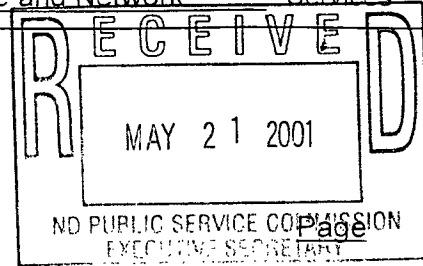
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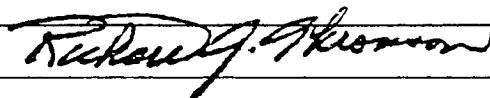
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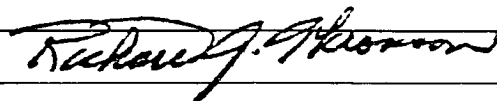
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Exchange and Network Services

## IV. EXCHANGE SERVICES

### A. SPECIAL SERVICES

#### 1. APPLICABILITY

Applicable to lines which provide access to the local switching network.

#### 2. TERRITORY

All exchanges as defined in tariffed exchange maps.

#### 3. TOLL RESTRICTION

##### A. PAY PER CALL RESTRICTION

- (1). This service is offered subject to the availability of existing CO facilities, and restricts all 9XX+ and 976+ numbers.
- (2). This service has no monthly recurring fee.
- (3). The surcharge on new access service will be waived for the first (60) sixty days.
- (4.) The surcharge will apply (60) sixty days after the new service date.

##### b. DIRECT DISTANCE DIALING RESTRICTION

Restricts all 1+ dialed numbers.

##### c. FULL TOLL DENIAL

Restricts all 1+ and 0+ calls.

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Exchange and Network \_\_\_\_\_ Services

## IV. EXCHANGE SERVICES (Cont'd)

### A. SPECIAL SERVICES (Cont'd)

#### 3. TOLL RESTRICTIONS (Cont'd)

##### d. INTERNATIONAL NUMBER RESTRICTION

Restricts all International Calls with 011 Access.

##### e. COLLECT CALL RESTRICTION

Restricts collect calls if the carrier queries the Line Identification Data Base (LIDB)

##### f. THIRD PARTY BILLING RESTRICTION

Restricts third party billing calls if the carrier queries the Line Identification Data Base (LIDB)

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Exchange and Network Services

## IV. EXCHANGE SERVICES (Cont'd)

### A. SPECIAL SERVICES (Cont'd)

#### 4. SPECIAL NUMBER

##### a. DEFINITIONS

###### (1). Non-Published

Telephone Service that is not listed in a telephone directory or in the directory assistance records available to the general public.

###### (2). Non-Listed

Telephone Service that is not listed in a telephone directory but is listed in the directory assistance records available to the general public at the specific request of the customer.

###### (3). Additional Listing

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which the customer is entitled in connection with a customer's regular service.

###### (4). Foreign Exchange Listing

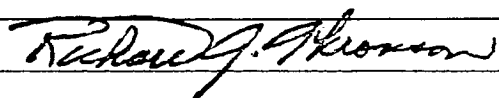
Any listing of a name or other authorized information in an exchange other than that in which the customer's primary listing is located.

###### (5). Specific Number

Customer request of a specific number to utilize certain alphabet letters, or to coordinate their phone number with other significant number or numbers.

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## IV. EXCHANGE SERVICES (Cont'd)

### A. SPECIAL SERVICES (Cont'd)

#### 4. SPECIAL NUMBER (Cont'd)

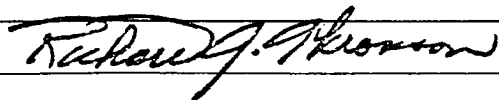
##### b. CONDITIONS (Cont'd)

###### (1.) Non-Published

- (a). Non-published information may be released to emergency service providers, to customers who subscribe to company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls places to or from non-published numbers and to entities which collect for the billed services. Non-published names and/or telephone numbers may also be delivered to customers on a call-by-call basis.
- (b). No liability for damages arising from publishing the telephone number of Non-published Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Non-published Service.
- (c). The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request or by the publication of the number of Non-published Service in the telephone directory or disclosing of such number to any person.

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## IV. EXCHANGE SERVICES (Cont'd)

### A. SPECIAL SERVICES (Cont'd)

#### 4. SPECIAL NUMBER (Cont'd)

##### b. CONDITIONS (Cont'd)

##### (2). Non-Listed

(a). The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Non-listed Service.

(b). No liability for damages arising from publishing the telephone number of Non-listed Service in the telephone directory shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Non-listed Service.

##### (3). Additional Exchange Listing

(a). May be the listing of individual names of those entitled to the use of the customer's service under the provisions of Section II., C., 1. An Additional Exchange listing as specified, may be provided, wherein the additional listed name will appear in the directory, alphabetized accordingly.

(b). Additional Exchange Listings will take the same business or residence classification as the service with which such listings are furnished.

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## IV. EXCHANGE SERVICES (Cont'd)

### A. SPECIAL SERVICES (Cont'd)

#### 4. SPECIAL NUMBER (Cont'd)

##### b. CONDITIONS (Cont'd)

#### (3). Additional Exchange Listing (Cont'd)

(c). Additional material (non-promotional in nature) that is included with a primary additional or foreign directory listing and is necessary for the proper routing of call. The primary or additional listing consists of the name, a designation or title, if appropriate, address (unless omitted) and a telephone number. Any information in addition to this is considered an informational listing.

(d). Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:

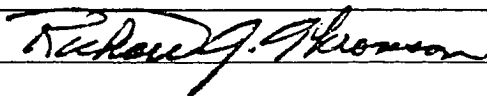
- i). The contract for the main service is terminated.
- ii). The listed party becomes a customer to a class of exchange service unless they also wish to retain a listing.
- iii). The listed party dies or moves to a new location at which the customer's service listing is not available.

#### (4). Foreign Exchange Listing

(a). Foreign Exchange Listing will be listed in the directory in a different exchange from which the customer is served.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES

Tele\*STAR is a set of advanced calling services and capabilities that offer convenience and control beyond custom calling features. It gives the customer greater control over the placing of calls and the receiving of calls. It can be offered to both business and residential customers. There may be physical limitations on certain Tele\*STAR services in regards to customer carriers and loop treatment. These services are only available where the Company has the capability to offer such services. Tele\*STAR services include the following:

1. STAR\*Classic:
  - a. Caller ID Name
  - b. Caller ID Number
  - c. Call Waiting / Cancel Call Waiting
2. STAR\*Plus:
  - a. Call Trace
  - b. Smart Line
  - c. Twin Line
3. STAR\*Option:
  - a. Call Acceptance
  - b. Call Forward
  - c. Call Forward Busy
  - d. Call Forward No Answer
  - e. Call Forward Select
  - f. Call Rejection
  - g. Call Rejection Anonymous
  - h. Caller ID Delivery and Suppression
  - i. Continuous Redial
  - j. Home Intercom
  - k. Last Call Return
  - l. Last Call Return Block to Private
  - m. Priority Call
  - n. Speed Calling 8 or 30
  - o. Three Way Calling

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Exchange and Network Services

## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 1. STAR\*Classic SERVICE

##### a. CALLER ID NAME

##### DEFINITION:

This Tele\*STAR service allows the customer to view the name and number associated with an incoming call. The switch provides the incoming caller's name and number and the date and time of the call.

##### CONDITIONS:

- (1). This STAR\*Classic service requires a customer provided device capable of recognizing and displaying the incoming calling name and number information.
- (2). If "private" or "anonymous" appears on the customer provided device, the caller may have blocked the display of their name and/or number.
- (3). If "out of area" or "unknown number" or "O" appears on the customer provided device, the caller is in an area that does not support caller ID Name services.
- (4). Both the caller and the called party must be served by a central office equipped to provide this STAR\*Classic service.
- (5). Calling ID Name is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 1. STAR\*Classic Service (Cont'd)

##### b. CALLER ID NUMBER

###### DEFINITION:

This Tele\*STAR service allows the customer to view the number associated with an incoming call. The switch provides the incoming caller's number and the date and time of the call.

###### CONDITIONS:

- (1). This STAR\*Classic service requires a customer provided device capable of recognizing and displaying the incoming calling number information.
- (2). If "private" or "anonymous" appears on the customer provided device, the caller may have blocked the display of their number.
- (3). If "out of area" or "unknown number" appears, the caller is in an area that does not support Caller ID Number services.
- (4). Both the caller and the called party must be served by a central office equipped to provide this STAR\*Classic service.
- (5). Caller ID Number is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 1. STAR\*Classic SERVICE (Cont'd)

##### c. CALL WAITING / CANCEL CALL WAITING

###### DEFINITION:

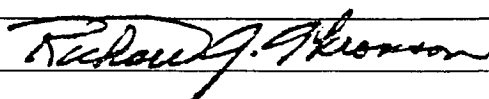
This Tele\*STAR service allows a distinctive Call Waiting tone which informs the customer, engaged in a telephone conversation, that another call has been placed to the customer's line. Cancel Call Waiting is used in conjunction with Call Waiting and allows the customer to deactivate the Call Waiting tone, when the customer does not want the call to be interrupted.

###### CONDITIONS:

- (1). The switch-hook is used to put the first call on hold and answer the second.
- (2). The customer can use Cancel Call Waiting at the beginning of, or during a call.
- (3). To deactivate the Call Waiting tone, \*70 will be used.
- (4). Cancel Call Waiting is completed on a per call basis and is automatically reactivated when the call is terminated. While Cancel Call Waiting is in effect, incoming calls receive a busy signal.
- (5). This service may not take precedence over other Tele\*STAR services.
- (6). Call Waiting / Cancel Call Waiting is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 2. STAR\*Plus SERVICE

##### a. CALL TRACE

###### DEFINITION:

This Tele\*STAR service allows a customer to trace their last incoming call.

###### CONDITIONS:

- (1). This STAR\*Plus service allows a customer to initiate a trace on their last incoming call by dialing an activation code and must be used immediately after the call is terminated.
- (2). If a customer with Call Waiting is interrupted by a Call Waiting tone or receives a call prior to Call Trace activation, the wrong call will be traced.
- (3). To activate this STAR\*Plus service, \*57 will be used.
- (4). The directory number of the originating location is provided regardless of a Call Forward interaction. A successfully traced call is automatically printed with the originator's directory number and the time the call was made, which is then forwarded to a law enforcement agency, not to the customer.
- (5). The customer must contact the telephone company or law enforcement agency to determine further action.
- (6). A call unable to be traced will not be billed.
- (7). Calls made from an area where Signaling System Seven (SS7) is not available, may not be traceable using this Tele\*STAR service.
- (8). Call Trace is billed on a per use basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 2. STAR\*Plus SERVICE (Cont'd)

##### b. SMART LINE

###### DEFINITION:

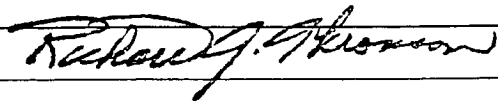
This Tele\*STAR service allows the customer 30 seconds, after going off-hook, to dial a number before a predesignated number is automatically dialed.

###### CONDITIONS:

- (1). Smart Line is for residential customers only.
- (2). This STAR\*Plus service allows the residential customer to access a predesignated number, by staying off-hook.
- (3). The predesignated number must be provided at the time the customer subscribes to this STAR\*Plus service.
- (4). A customer, who needs to change the predesignated number, must do so through the local telephone company.
- (5). Any changes to the predesignated number may incur a service order charge.
- (6). If the predesignated number is a long distance call, the customer will incur applicable toll charges for each automatically dialed call.
- (7). Smart Line is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 2. STAR\*Plus SERVICE (Cont'd)

##### c. TWIN LINE

##### DEFINITION:

This Tele\*STAR service allows two telephone numbers to be assigned to one existing line.

##### CONDITIONS:

- (1). Each telephone number is assigned a unique ringing pattern so the called party can determine which telephone number was dialed.
- (2). Customers who also have the Call Waiting STAR\*Classic service assigned to their line receive distinctive Call Waiting tones for each telephone number.
- (3). Customers who also have the Call Forward STAR\*Option service must choose one of the following options at the time of subscription:
  - (a). Both telephone numbers can be forwarded and the forwarded-to number must be the same for both numbers.
  - (b). Only the main telephone number can be forwarded and the additional or "dependent" telephone number continues to ring and can be answered at the customer's premise while the main number has been forwarded.
- (4). When using this STAR\*Plus service, only one conversation can be held at a time on either the twin line or the main line.
- (5). Twin Line will receive one regular directory listing.
- (6). This service may not take precedence over other Tele\*STAR services.
- (7). Twin Line is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE

##### a. CALL ACCEPTANCE

###### DEFINITION:

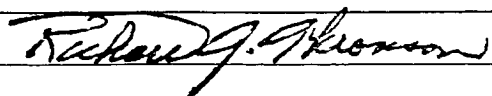
This Tele\*STAR service allows a customer to program up to 15 directory numbers that will be accepted.

###### CONDITIONS:

- (1). Any directory number not on the Call Acceptance list are routed to an announcement and rejected.
- (2). The customer is allowed to program a list of 15 accepted numbers, the list can be reviewed and changed as desired. The Call Acceptance list is separate from any other created list using Tele\*STAR services.
- (3). To activate this STAR\*Option service, \*64 will be used.
- (4). To deactivate this STAR\*Option service, \*84 will be used. As the system permits, a single digit key (3) may be used to toggle this service on and off.
- (5). This STAR\*Option is for Local Network service only and will not work InterLATA.
- (6). Call Acceptance is billed on a per month or a per use basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### b. CALL FORWARD

##### DEFINITION:

This Tele\*STAR service allows the customer to forward incoming calls to another number inside, or outside, of the service area.

##### CONDITIONS:

- (1). The customer will be charged toll for each call forwarded if the alternate location is a long distance call.
- (2). To activate this STAR\*Option service, \*72 will be used.
- (3). To deactivate this STAR\*Option service, \*73 will be used.
- (4). Call Forward is billed on a per month basis.

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*Robert J. Thompson*

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)


##### c. CALL FORWARD BUSY

##### DEFINITION:

This Tele\*STAR service forwards incoming calls to another predefined directory number when the called line is busy.

##### CONDITIONS:

- (1). You may still place and receive calls while activated.
- (2). The customer will be charged toll for each call forwarded if the alternate location is a long distance call.
- (3). The predefined number must be provided at the time the customer subscribes to this STAR\*Option service.
- (4). The programming of the "forwarded-to" number is completed by the local telephone company. For subsequent programming of the call forward destination, a service order charge may incur.
- (5). Call Forward Busy is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### d. CALL FORWARD NO ANSWER

###### DEFINITION:

This Tele\*STAR service forwards incoming calls to another predefined directory number if the called number is not answered within a preselected number of rings.

###### CONDITIONS:

- (1). You may still place and receive calls while activated.
- (2). The customer will be charged toll for each call forwarded if the alternate location is a long distance call.
- (3). The preselected number of rings are 2 - 9, and must be provided at the time the customer subscribes to this STAR\*Option service.
- (4). The programming of the "forwarded-to" number is completed by the local telephone company. For subsequent programming of the call forward destination, a service order charge may incur.
- (5). Call Forward No Answer is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### e. CALL FORWARD SELECT

###### DEFINITION:

This Tele\*STAR service forwards only those calls from a list of 15 numbers to another directory number. Incoming calls, not on the Call Forward Select list, will ring at your phone as usual.

###### CONDITIONS:

- (1). The customer is allowed to program a list of 15 forwarded numbers, the list can be reviewed and changed as desired. The Call Forward Select list is separate from any other created list using Tele\*STAR services.
- (2). The customer will be charged toll for each call forwarded if the alternate location is a long distance call.
- (3). To activate this STAR\*Option service, \*63 will be used.
- (4). To deactivate this STAR\*Option service, \*83 will be used. As the system permits, a single digit key (3) may be used to toggle this service on and off.
- (5). This STAR\*Option is for local Network service only and will not work InterLATA.
- (6). Call Forward Select is billed on a per month or a per use basis.

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## VI. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### f. CALL REJECTION

###### DEFINITION:

This Tele\*STAR service allows a customer to predefine up to 15 directory numbers that will be rejected.

###### CONDITIONS:

- (1). Any directory number on the Call Rejection list is routed to an announcement and rejected. All other directory numbers are treated normally.
- (2). The customer is allowed to program a list of 15 rejected numbers, the list can be reviewed and changed as desired. The Call Acceptance list is separate from any other created list using Tele\*STAR services.
- (3). To activate this STAR\*Option service, \*60 will be used.
- (4). To deactivate this STAR\*Option service, \*80 will be used. As the system permits, a single digit key (3) may be used to toggle this service on and off.
- (5). This STAR\*Option is for Local Network service only and will not work InterLATA.
- (6). Call Rejection is billed on a per month or a per use basis.

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## VI. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### g. CALL REJECTION ANONYMOUS

###### DEFINITION:

This Tele\*STAR service allows a customer to reject calls from location which are delivered with a "private" status from appearing on the customer's caller identification device.

###### CONDITIONS:

- (1). Customers with, or without, Caller ID Name or Caller ID Number are able to use this STAR\*Option service.
- (2). To activate this STAR\*Option service, \*77 will be used.
- (3). Rejected calls are routed to an announcement. All other directory numbers are treated normally.
- (4). To deactivate this STAR\*Option service, \*87 will be used.
- (5). Call Rejection Anonymous can be overridden by an operator in case of an emergency.
- (6). A customer is not notified when, or of the number of calls rejected.
- (7). This service may not take precedence over other Tele\*STAR services.
- (8). Call Rejection Anonymous is billed on a per month or a per use basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### h. CALLER ID DELIVERY AND SUPPRESSION

###### DEFINITION:

This Tele\*STAR service allows a customer to determine whether their name and number will be delivered or suppressed on a per-call or a per-line basis.

###### CONDITIONS:

(1). For a customer with per-call blocking:

- (a). For a customer to suppress the delivery of their name and number on a per-call basis, \*67 is used before making a call. Calls from their location will be delivered with a "private" status whereby name and number will not be displayed.

(2). For a customer with per-line blocking:

- (a). For a customer to deliver their name and number, on a per-call basis, \*82 is used and the call from their location will be delivered with a "public" status whereby name and number are displayed.

(3). This STAR\*Option service is provided at no charge.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### i. CONTINUOUS REDIAL

###### DEFINITION:

This is a Tele\*STAR service which automatically redials the last outgoing number. For lines that were busy, the customer's premise equipment rings as soon as the last outgoing number is no longer busy and this STAR\*Option service automatically connects the number.

###### CONDITIONS:

- (1). This STAR\*Option service is available regardless of whether the last outgoing call was answered, unanswered, or encountered a busy tone.
- (2). A customer may still place and receive calls while activated.
- (3). To activate this STAR\*Option service, \*66 will be used.
- (4). If the called line is busy, this STAR\*Option will continue to redial for up to 30 minutes until the line is free. When the outgoing call is ready to be connected, a distinctive ring will be heard at which time the callers will be connected.
- (5). To deactivate this STAR\*Option service, \*86 will be used.
- (6). This STAR\*Option is for Local Network service only, and will not work InterLATA.
- (7). This STAR\*Option service does not work on 800 and 900 numbers outside of the Company's service area, or on lines where Call Forward or call services have been activated.
- (8). Continuous Redial is billed on a per month or a per use basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### j. HOME INTERCOM

###### DEFINITION:

Home Intercom is a Tele\*STAR service which allows a customer with more than one extension on the same line, to be used as an intercom.

###### CONDITIONS:

- (1). A customer can dial their own number and hang up. All extensions ring. The intended party picks up the extension and is connected.
- (2). This service may not take precedence over other Tele\*STAR services.
- (3). This STAR\*Option service is provided at no charge.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### k. LAST CALL RETURN

###### DEFINITION:

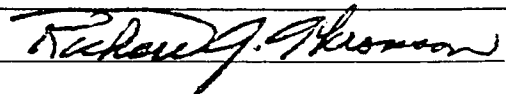
This is a Tele\*STAR service which automatically redials the last incoming call by allowing the customer to hear the directory number of the last incoming call prior to deciding whether or not to Automatically Recall that number.

###### CONDITIONS:

- (1). This STAR\*Option service applies regardless of whether the incoming call was answered or unanswered.
- (2). Calls may still be placed and received while this service is activated.
- (3). To activate this STAR\*Option service, \*69 will be used.
- (4). If the called line is busy this STAR\*Option service will continue to redial for up to 30 minutes until the line is free. When the call is ready to be connected, a distinctive ring will be heard. Picking up the phone will automatically place the call.
- (5). To deactivate this STAR\*Option service, \*89 will be used.
- (6). This STAR\*Option is for Local Network service only and will not work InterLATA.
- (7). This service does not work on 800 and 900 numbers, outside of the specified service area, or lines where Call Forward and some other call services have been activated.
- (8). Last Call Return is billed on a per month or a per use basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### I. LAST CALL RETURN BLOCK TO PRIVATE

###### DEFINITION:

This is a Tele\*STAR service which prohibits a call from being returned to a number which was delivered with a "private" delivery status.

###### CONDITIONS:

- (1). When a Last Call Return attempt is requested to a private directory number, the customer is routed to an announcement indicating the privacy condition.
- (2). This STAR\*Option service is for Local Network service only and will not work InterLATA.
- (3). Last Call Return Block to Private is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### m. PRIORITY CALL

###### DEFINITION:

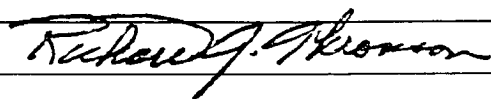
This is a Tele\*STAR service which allows the customer to designate up to 15 directory numbers special incoming call treatment. Incoming calls on this list are identified with a distinctive ring.

###### CONDITIONS:

- (1). If a customer has the STAR\*Classic, Call Waiting service, the designated numbers will be identified by a distinctive Call Waiting tone.
- (2). The customer is allowed to program a list of 15 priority numbers. The list can be reviewed and changed as desired. The Priority Call list is separate from any other created list using Tele\*STAR services.
- (3). To activate this STAR\*Option service, \*61 will be used.
- (4). To deactivate this STAR\*Option service, \*81 will be used. As the system permits, a single digit key (3) may be used to toggle this service on and off.
- (5). This STAR\*Option is for Local Network service only, and will not work InterLATA.
- (6). Priority Call is billed on a per month or a per use basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

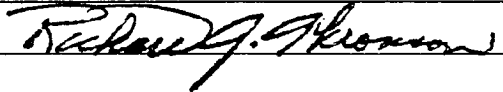
##### n. SPEED CALLING 8 or 30

#### DEFINITION:

This is a Tele\*STAR service which allows customers to place calls to a list of 8 or 30 frequently called directory numbers by dialing a one or two digit number.

#### CONDITIONS:

- (1). A customer must choose either the 8 or 30 number list.
- (2). The customer will be charged toll for each speed dialed call if the one or two digit directory number's location is a long distance call.
- (3). The customer is allowed to program a list of 8 or 30 speed dialed numbers. The list can be reviewed and changed as desired. The Speed Calling 8 or 30 list is separate from any other created list using Tele\*STAR services.
- (4). To program the Speed Calling 8 number list, use \*74.
- (5). To program the Speed Calling 30 number list, use \*75.
- (6). Speed Calling is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### B. Tele\*STAR SERVICES (Cont'd)

#### 3. STAR\*Option SERVICE (Cont'd)

##### o. THREE WAY CALLING

###### DEFINITION:

This Tele\*STAR service allows a customer to add a third party to the presently completed local or long distance call.

###### CONDITIONS:

- (1). This STAR\*Option allows a customer to form a three-way telephone conference with two other parties or to consult privately with a third party while holding the original call.
- (2). The customer controls the conference and must remain on line for the duration of the call.
- (3). Three Way Calling is billed on a per month basis.

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## IV. EXCHANGE SERVICES (Cont'd)

### C. TRUNK HUNTING SERVICE ARRANGEMENTS

#### 1. GENERAL

- a. Trunk Hunting Service Arrangement is equipment located in Nemont Telephone Cooperative's central offices arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

#### 2. REGULATIONS

- a. The rate is applicable to residence and business individual line service, excluding semi-public telephone service, and including incoming message rates P.B.X. trunks.

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*Richard J. Kromson*

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## IV. EXCHANGE SERVICES (Cont'd)

### D. INTERCEPT SERVICES

#### 1. DESCRIPTION

##### a. Basic Intercept Service:

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

##### b. New Number Referral Service:

New Number Referral Service includes all intercept recordings that provide the new number information.


#### 2. REGULATIONS

a. Intercept service is available to business and residential accounts that have a record listed in the directory or on directory assistance. It is not provided with DID or 800 service at these specified rates and charges, but can be provided on an individual case basis.

b. Intercept service is available to residence and business customers up to 12 months. Intercept services applies to temporarily or permanently disconnected numbers, including vacation suspension service and telephone number changes.

c. Intercept services are subject to the availability of the disconnected number and the availability of CO facilities.

d. The minimum service period for New Number Referral Service is 1 month.

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## IV. EXCHANGE SERVICES (Cont'd)

### D. INTERCEPT SERVICES (Cont'd)

#### 2. REGULATIONS (Cont'd)

- e. Applications for Intercept Service will be accepted only from the customer representing the appropriate authority to order the Intercept Service.
- f. The Company will not be held responsible for any claims which may arise out of the Company's provision of Intercept Service.

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IV. EXCHANGE SERVICES (Cont'd)

E. RESERVED FOR FUTURE USE

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E. RESERVED FOR FUTURE USE [Cont'd]

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## IV. EXCHANGE SERVICES (Cont'd)

### F. PAYPHONE PROVIDER SERVICE

#### 1. DESCRIPTION

Payphone Provider Service provides for the use of customer-provided coin operated or coinless telephones. Payphone Provider Service utilizes a voice grade business access line, Basic Coin Transmission Dial Tone Line, to connect the customer-provided equipment to the Company's central office.

#### 2. TERRITORY

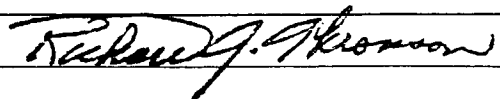
All exchanges as defined in tariffed exchange maps.

#### 3. CONDITIONS

- a. The Payphone Provider Service is classified as business service. It is subject to the terms, and conditions applicable to business service as described elsewhere in this Tariff.
- b. Payphone Provider Service may be provided on a fixed rate basis. A fixed rate charge as found in Section IV., O., 8., following, will apply in all exchanges.
- c. The maximum of one payphone instrument may be connected to one Basic Coin Transmission Dial Tone Line. Extensions to this line are not permitted. A Payphone Provider must use a separate line for each payphone instrument installed and will be billed the tariffed rate for each line. Off-premise extensions are not permitted.

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## IV. EXCHANGE SERVICES (Cont'd)

### F. PAYPHONE PROVIDER SERVICE (Cont'd)

#### 3. CONDITIONS (Cont'd)

- d. Directory listings may be provided under the regulations which provide for the furnishing of listings for business service.
- e. Directories will be provided to the Payphone Provider on the same basis as business access lines.
- f. The Company shall not be liable for shortages of coins deposited and/or collected from the Payphone Provider's payphone instrument.
- g. The Company shall not be liable for end-user fraud or any nature occurring at, or in association with, the Payphone Provider's payphone equipment.

#### 4. RESPONSIBILITY OF THE PAYPHONE PROVIDER

- a. The Payphone Provider is responsible for the installation, operation and maintenance of the customer-provided instrument and any associated equipment such as booths, shelves, directories and any other ancillary equipment. The Payphone Provider is responsible for complying with the requirements of the Americans with Disabilities Act. The Payphone Provider is responsible for providing terminal equipment that is hearing aid compatible and meets all standards for handicapped users as required by law, including height restrictions.
- b. It is the responsibility of the Payphone Provider to insure its terminating equipment is properly equipped if it desires the optional feature, Coin Supervision Additive.

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## IV. EXCHANGE SERVICES (Cont'd)

### F. PAYPHONE PROVIDER SERVICE (Cont'd)

#### 4. RESPONSIBILITY OF THE PAYPHONE PROVIDER (Cont'd)

- c. The Payphone Provider is responsible for the payment of all charges originating, or accepted at this service, incurred through the use of the Basic Coin Transmission Dial Tone Line including local messages, toll messages, and calls to directory assistance. The Payphone provider is responsible for any federal, state, or local taxes on the customer-provided payphone, or on calls made from that payphone.
- d. The customer-provided payphone must be registered in compliance with Part 68 of the FCC's Registration program.
- e. The Payphone Provider is responsible for providing at no charge to the caller and without depositing coins;
  - (1). Access to dial tone,
  - (2). Access to 911 emergency services,
  - (3). Access to operators,
  - (4). Access to 800 numbers,
  - (5). Access to 10XXX numbers, and
  - (6). Access to 711 telecommunications relay service calls for the hearing disabled
- f. The Payphone Provider is responsible for posting and prominently displaying all information required by the Federal Communications Commission, or the Montana Public Service Commission.

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## IV. EXCHANGE SERVICES (Cont'd)

### F. PAYPHONE PROVIDER SERVICE (Cont'd)

#### 4. RESPONSIBILITY OF THE PAYPHONE PROVIDER (Cont'd)

- g. The Payphone Provider is responsible for compliance with the Rules and regulations of the Montana Public Service Commission, or the Federal Communications Commission related to payphone service and equipment.
- h. Disconnection of Payphone Provider Service due to a violation of the tariff will be pursuant to the disconnection procedures found in Chapter PSC 165.052, Montana Adm. Code, or its successor chapter.

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## IV. EXCHANGE SERVICES (Cont'd)

### G. EQUAL ACCESS PIC CHANGE CHARGE

#### 1. REGULATIONS

- a. An InterSTATE/InterLATA and IntraLATA PIC change charge will be assessed on any PIC changes.

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## IV. EXCHANGE SERVICES (Cont'd)

### H. SUBSCRIBER LINE EXTENSIONS

#### 1. CONDITIONS

- a. Any individual or company making a request for first line telephone service with the Company must have on file a completed application which must be approved by the General Manager or designated authority.
- b. As a general policy, there will be no aid to construction obligation, from the customer, for the first 5280 feet of subscriber line extended to serve a subscriber. Exceptions to this policy: (a) data circuits, (b) temporary, or (c) seasonal service.
- c. A subscriber requesting telephone service in a location requiring line extension in excess of 5280 feet, will be required to enter a contract with the Company under the following guideline:

<u>Line Extension Distance</u>		<u>Contract period</u>
5280 feet to	7920 feet	5 years
7920 feet to	10560 feet	7.5 years
10560 feet to	13200 feet	10 years
13200 feet to	15840 feet	12 years
15840 feet to	18480 feet	15 years
18480 feet to	21120 feet	17 years
21120 feet to	26400 feet	20 years

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## IV. EXCHANGE SERVICES (Cont'd)

### H. SUBSCRIBER LINE CONDITIONS (Cont'd)

#### 1. CONDITIONS (Cont'd)

##### d. Contract Options:

- (1). The customer can pay in advance the sum of the existing local service rate, including taxes, times the number of months for the equivalent of the contract period. This amount would be repaid to the customer, by crediting the customers account, at the existing local service rate, including taxes, for the time the customer has active telephone service. If active service is not taken through the full period of the agreement the remaining monies will become the property of the Company.
- (2). The customer can pay a 30 percent (30%) deposit, sign a property lien for the full contract amount, which is the local service, including taxes, times the number of months for the equivalent of the contract period, indicated in the above guideline. The deposit will be held until the terms of the contract have been met. If the customer does not take active telephone service for the period of the contract, the monies designated for the months of inactive service will become the property of the Company for those months telephone service was not active.

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## IV. EXCHANGE SERVICES (Cont'd)

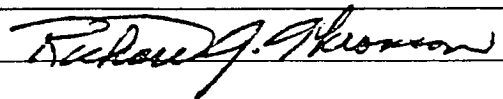
### H. SUBSCRIBER LINE CONDITIONS (Cont'd)

#### 1. CONDITIONS (Cont'd)

- e. All required easements, permits or surveys shall be obtained prior to the final staking or start of construction. The initial cost of obtaining easements and/or permits is to be borne by the party requesting the service and paid before the construction is started. As a general rule, no payment is to be made by the Company for easements. Any exceptions to this policy must be approved by the Nemont Telephone Cooperative's Board of Directors.
- f. A signed RELEASE & HOLD HARMLESS agreement will be required from the grantor/owner of premise property where construction is required. This agreement shall specifically pertain, without limitation, to injury or damage occurring to or by underground lines, wires, pipelines or other underground hazards. It shall be the responsibility of the grantor to locate all underground facilities, except those owned by the Company.

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## IV. EXCHANGE SERVICES (Cont'd)

### I. VACATION SERVICE

#### 1. CONDITIONS

- a. This service is available for periods of not less than one month and not more than six months, within any 12 month period.
- b. Vacation rate service is only allowed under the following conditions:
  - (1). This service is available to customers who have received exchange service for at least six months at the regular rate, and all bills charged to their respective accounts shall have been paid in full.
  - (2). The company assumes no responsibility to intercept calls or provide information on inward calls.
  - (3). Service will be restored within two working days without charge.
  - (4). At the end of six months, service will be restored to full access line charges without a service order or line connect fee.

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## IV. EXCHANGE SERVICES (Cont'd)

### J. FOREIGN EXCHANGE SERVICE

#### 1. CONDITIONS

- a. Foreign exchange service is local access exchange service available to a subscriber located in an exchange other than the one from which he is served or where the subscriber is located outside an exchange in unassigned territory.
- b. Foreign exchange service is not in accord with the normal plan of furnishing telephone service. Such service is provided at the rates shown herein where facilities are available or can readily be made available without unusual cost. Where foreign exchange service is furnished at remote or isolated locations or where unusual cost is involved, additional installation, construction and/or monthly charges may apply, depending on the circumstances in the individual case.
- c. Foreign exchange service is available where the service may be provided by existing facilities or by the normal extension of exchange plant as follows:
  - (1). Business or residential access line.
  - (2). Private branch exchange trunks.

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## IV. EXCHANGE SERVICES (Cont'd)

### J. FOREIGN EXCHANGE SERVICE (Cont'd)

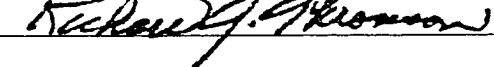
#### 1. CONDITIONS (Cont'd)

- d. Foreign exchange service is subject to the same conditions as to the use of the service as applied in connection with other classes of exchange service.
- e. Access lines or private branch exchange systems connected for foreign exchange service will be listed in the directory of the exchange from which the subscriber is served.
- f. Foreign exchange service is not furnished in connection with public or semi-public services.
- g. Not all custom calling features are available or compatible in connection with foreign exchange service.

#### 2. EXCEPTIONS

- a. Foreign exchange service provided by another exchange, into the customers local exchange, will be handled as a dedicated line. The rates applied will fall under the non-regulated private line circuit rates.

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## IV. EXCHANGE SERVICES (Cont'd)

### K. EMERGENCY CONFERENCE SERVICE

#### 1. CONDITIONS

- a. This service is available for communities where volunteer departments provide fire protection.
- b. A fire alarm circuit to which a number is assigned is located in the central office. Telephones at the volunteer firemen's premises are connected to it by means of the same circuit that connects the subscriber station equipment to the central office. When the fire number is dialed to report a fire, telephones at the premises of the volunteers connected to the circuit ring. Should any of these be busy, a distinctive tone interrupts, giving notice of the call. After the fire call is placed, the entire fire alarm circuit remains in operation for a 6 to 9 minute interval so that information as to the location of the fire can be furnished to all the firemen by the first to respond to the call.
- c. In providing this service, the Company may require a three year contract of the customer.
- d. All applicable non-recurring charges will apply in addition to initial installation charge.
- e. All applicable non-recurring charges will apply for any programming changes made after initial installation.

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## IV. EXCHANGE SERVICES (Cont'd)

### L. EMPLOYEES SERVICE

#### 1. CONDITIONS

- a. The Company reserves the right to furnish free or discounted rates for all services to such of its employees as it may consider necessary for the proper maintenance of its service.

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## IV. EXCHANGE SERVICES (Cont'd)

### M. OFF-PREMISE EXTENSION SERVICE

#### 1. CUSTOMER-OWNED FACILITIES

Off-Premise Extension (OPE) service is available as a customer-owned Basic OPE or an Extended OPE.

##### a. DEFINITIONS:

Basic OPE - Service is provided from the same serving terminal or customer premise.

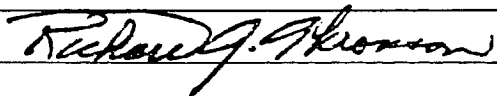
Extended OPE - Service is provided from two different serving terminals of the Company's distribution system.

##### b. CONDITIONS:

- (1). Extension serving facilities may be installed by the customer or the Company. Installation and construction charges will apply to facilities installed by the Company.
- (2). Customer owned facilities will be terminated through a protected interface. If not already in place it will be provided by the Company to the customer at the customer's expense.
- (3). Maintenance of customer owned facilities is the responsibility of the customer.
- (4). Extension service between the same or different classes of service (Residential, Residential/Business, or Business) will incur the appropriate class exchange access rate charges.

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## IV. EXCHANGE SERVICES (Cont'd)

### M. OFF-PREMISE EXTENSION SERVICE (Cont'd)

#### 2. LEASED FACILITIES

Customers can lease Off-Premise Extension (OPE) service under either the Basic OPE or the Extended OPE.

##### a. DEFINITIONS:

Basic OPE - Service is provided from the same serving terminal or customer premise.

Extended OPE - Service is provided from two different serving terminals of the Company's distribution system.

##### b. CONDITIONS:

- (1). Applicable rates will apply when Off-Premise leased extension service is provided.
- (2). Installation charges will be based on all applicable service connections and charges.
- (3). This service is only provided at such locations where it is feasible to provide satisfactory service.
- (4). The minimum service period for extension service that requires construction is twelve (12) months. This does not apply for construction to a new primary service site put in as a temporary off-premise extension.
- (5). Extension service between the same or different classes of service (Residential, Residential/Business, or Business) will incur the appropriate class exchange access rate charges.

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## IV. EXCHANGE SERVICES (Cont'd)

### N. NUMBER RESERVATION SERVICE

#### 1. CONDITIONS

- a. This service is available for the customer who has temporarily suspended service.
- b. This service reserves the customer telephone number and directory listing.
- c. This service allows billing services for telecommunication services.
- d. Applicable Service Order charges will apply to re-install local service.
- e. Minimum service period will be 30 days.
- f. This service is available to customers who have been in service for the previous 60 days.
- g. Applicable rates will apply for non-published and non-list numbers.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES

#### 1. SPECIAL SERVICES

##### a. TOLL RESTRICTION RATES

<u>Monthly Rates</u>	<u>Business</u>	<u>Residence</u>	<u>Surcharges</u>
Pay Per Call	N/C	N/C	\$ 8.50*
Direct Distance Dialing	\$ 4.00	\$ 1.50	\$ 8.50
Full Toll Restriction	\$ 5.00	\$ 2.00	\$ 8.50
International	\$ 3.00	\$ 1.00	\$ 8.50
Collect Calls	N/C	N/C	N/C
Third Party Calls	N/C	N/C	N/C

\* Surcharges apply for subsequent changes on the same line.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 1. SPECIAL SERVICES (Cont'd)

##### b. SPECIAL NUMBER RATES

<u>Special Numbers</u>	<u>Business</u>	<u>Residence</u>	
	<u>Recurring</u> <u>Monthly</u>	<u>Recurring</u> <u>Monthly</u>	<u>Recurring</u> <u>Annually</u>
(1). Non-Published	\$ 0.75	\$ 0.75	N/A
(2). Non-Listed	\$ 0.75	\$ 0.75	N/A
(3). Additional Exchange Listing	\$ .75	\$ .50	N/A
(4). Foreign Exchange Listing			
- Subscriber <sup>1</sup>	\$ 1.00	\$ 1.00	N/A
- Non Subscriber	\$ 2.50	\$ 1.50	\$12.00
(5). Specific Number.....	One time surcharge of \$5.00		

Note <sup>1</sup> In order to qualify for the Subscriber Rate, you have to be an existing customer with a basic local service account in the Company's Service Area.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

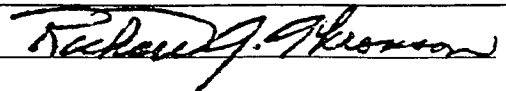
#### 2. Tele\*STAR SERVICES

##### a. TARIFFED RATES

	<u>Recurring</u> <u>Monthly</u>	<u>Nonrecurring</u> <u>Surcharge</u>
(1). STAR*Classics:		
(a). Call Waiting / Cancel Call Waiting	\$ 2.00	N/C
(2). STAR*Plus:		
(a). Smart Line	\$ 1.00	N/C
(b). Twin Line		
- Business	\$10.00	\$ 5.00
- Residence	\$ 7.50	\$ 5.00

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 2. Tele\*STAR SERVICES (Cont'd)

##### b. DETARIFFED COMPLIANCE PRICE LIST MINIMUM RATES

	Recurring Monthly Minimum	Nonrecurring Surcharge	Per Use Minimum
(1). STAR*Classics:			
(a). Caller ID Name.....	\$2.00	#	N/A
(b). Caller ID Number.....	\$2.00	#	N/A
(2). STAR*Plus:			
(a). Call Trace.....	N/A	N/A	\$1.00
(3). STAR*Options:			
(a). Call Acceptance.....	\$0.75	#	N/A
(b). Call Forward.....	\$0.75	#	N/A
(c). Call Forward Busy.....	\$0.75	#	N/A
(d). Call Forward No Answer.....	\$0.75	#	N/A
(e). Call Forward Select.....	\$0.75	#	\$0.25
(f). Call Rejection.....	\$0.75	#	N/A
(g). Call Rejection Anonymous.....	\$0.75	#	N/A
(h). Caller ID Delivery and Suppression.....	N/C	N/C	N/C
(i). Continuous Redial.....	\$0.75	#	\$0.25
(j). Home Intercom.....	N/C	N/C	N/C
(k). Last Call Return.....	\$0.75	#	\$0.25
(l). Last Call Return Block to Private.....	\$0.75	#	N/A
(m). Priority Call.....	\$0.75	#	N/A
(n). Speed Call 8 or 30.....	\$0.75	#	N/A
(o). Three Way Calling.....	\$0.75	#	N/A

Note #....Changes following the initial 30 day period or subsequent changes will incur service order charges.

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*Richard J. Thompson*

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 2. Tele\*STAR SERVICES (Cont'd)

##### c. DETARIFFED COMPLIANCE PRICE LIST CHARGED RATES

	Recurring Monthly	Nonrecurring Surcharge	Per Use
(1). STAR*Classics:			
(a). Caller ID Name.....	\$6.00	#	N/A
(b). Caller ID Number.....	\$4.00	#	N/A
(2). STAR*Plus:			
(a). Call Trace.....	N/A	N/A	\$5.00
(3). STAR*Options:			
(a). Call Acceptance 2.....	\$2.00	#	N/A
(b). Call Forward.....	\$2.00	#	N/A
(c). Call Forward Busy.....	\$2.00	#	N/A
(d). Call Forward No Answer.....	\$2.00	#	N/A
(e). Call Forward Select 2.....	\$2.00	#	\$0.50
(f). Call Rejection 2.....	\$2.00	#	N/A
(g). Call Rejection Anonymous 2.....	\$2.00	#	N/A
(h). Caller ID Delivery and Suppression.....	N/C	N/C	N/C
(i). Continuous Redial 2.....	\$2.00	#	\$0.50
(j). Home Intercom.....	N/C	N/C	N/C
(k). Last Call Return 2.....	\$2.00	#	\$0.50
(l). Last Call Return Block to Private.....	\$2.00	#	N/A
(m). Priority Call 2.....	\$2.00	#	N/A
(n). Speed Call 8 or 30.....	\$2.00	#	N/A
(o). Three Way Calling.....	\$2.00	#	N/A

Note #...Changes following the initial 30 day period or subsequent changes will incur service order charges.

Note 2...This STAR\*Option service has a maximum billing of \$10.00 per month.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 2. Tele\*STAR SERVICES (Cont'd)

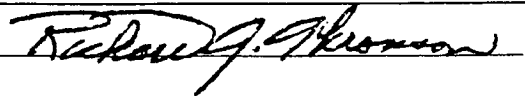
##### d. STAR\*Classics PACKAGED PRICE LIST RATES

	<u>Recurring Monthly</u>	<u>Nonrecurring Surcharge</u>
(1). STAR*Classics:		
(a). Call Waiting, Caller ID Name.....	\$7.00	#
(b). Call Waiting, Caller ID Number.....	\$5.00	#

Note #....Changes following the initial 30 day period or subsequent changes will incur service order charges.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 2. Tele\*STAR SERVICES (Cont'd)

##### e. STAR\*Options PACKAGED PRICE LIST RATES

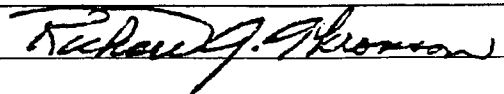
	<u>Recurring Monthly</u>	<u>Nonrecurring Surcharge</u>
(1). STAR*Options: <sup>3</sup>		
(a). Two STAR*Option Services.....	\$3.50	#
(b). Three STAR*Option Services.....	\$4.50	#
(c). Four STAR*Option Services.....	\$5.50	#
(d). Five STAR*Option Services.....	\$6.50	#
(e). Six STAR*Option Services.....	\$7.50	#
(f). Seven STAR*Option Services.....	\$8.50	#
(g). Eight STAR*Option Services.....	\$9.50	#
(h). Nine STAR*Option Services.....	\$10.50	#
(i). Ten STAR*Option Services.....	\$11.50	#
(j). Eleven STAR*Option Services.....	\$12.50	#
(k). Twelve STAR*Option Services.....	\$13.50	#
(l). Thirteen STAR*Option Services.....	\$14.50	#

Note #.....Changes following the initial 30 day period or subsequent changes will  
Incur service order charges.

Note 3.....Excludes Pay per Use services.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 3. TRUNK HUNTING SERVICE ARRANGEMENTS

a. Hunting Service arrangement as follows:

	<u>Recurring Monthly</u>	<u>NonRecurring Surcharge</u>
Per line or trunk in a group	\$ 2.00	\$5.00

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Nemont Telephone Cooperative, Inc.  
PO BOX 600  
Scobey, MT 59263-0600

Sheet No. 62 Section IV  
Canceling Sheet No. \_\_\_\_\_

Exchange and Network Services

## iv. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 4. INTERCEPT SERVICES

- a. The following nonrecurring charges apply to Intercept Services on a per line basis dependent upon the number of months provided.

(1). Basic Intercept Service is provided at no charge.

(2). New Number Referral Service is provided at the following rates and charges:

<u>Business Rates</u>	<u>Nonrecurring Charge</u>
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Per line for a period of:

- one month	\$10.00
- two months	\$20.00
- three months	\$26.00
- six months	\$45.00
- nine months	\$59.00
- twelve months	\$70.00

<u>Residence Rates</u>	<u>Nonrecurring Charge</u>
------------------------	----------------------------

Per line for a period of:

- one month	\$ 5.00
- two months	\$10.00
- three months	\$13.00
-six months	\$25.00
-nine months	\$35.00
-twelve months	\$45.00

\* A surcharge of \$10.00 will apply for services requested on previously disconnected service.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 5. PAYPHONE PROVIDER SERVICE RATES

- a. The following rates and charges are for Payphone Provider Service only and are in addition to the rates and charges for any other service(s) required to furnish a communication system.

	<u>Recurring Monthly</u>	<u>Nonrecurring Surcharge</u>
(1). Basic Coin Transmission Dial Tone Line 1	\$26.00	\$61.40
(2). Optional Features		
(a). Coin Supervision Additive	\$ 2.21	

Note 1.....Tariffed rates and charges for a business access line as found in other sections of the Company's tariffs will also apply to Payphone Provider Service.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 6. EQUAL ACCESS PRIMARY INTEREXCHANGE CARRIER (PIC) CHANGE CHARGE

- a. InterSTATE/ InterLATA and IntraLATA PIC change charge as follows:

	<u>Recurring Monthly</u>	<u>NonRecurring Surcharge</u>
- NECA Tariff # 4, PIC Change Charge	N/C	\$ 5.00*

\* Applicable for subsequent incidents.

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IV. EXCHANGE SERVICES (Cont'd)

O. RATE TABLES (Cont'd)

7. VACATION SERVICE

	<u>Recurring Monthly</u>	<u>NonRecurring Surcharge</u>
Business, residence, private branch - Per Line	50% of Local Access Rate	N/C

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 8. FOREIGN EXCHANGE SERVICE

The rate for this service will be the sum of items a and b as follows:

- a. The regular rates of the serving exchange for the class of service furnished.
- b. Airline distance from the primary access point of the access line, or private branch exchange switchboard, to the nearest point on the boundary of the serving exchange. The airline distance is multiplied by \$ 1.00 per mile, applicable for each individual line or private branch exchange trunk.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 9. EMERGENCY CONFERENCE SERVICE

##### a. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Surcharge</u>
- Minimum Rate, per connection, up to eight connections	\$ 3.85	\$ 25.00	\$10.00*
- Each additional connection over eight	\$ 1.50		N/C

\* For subsequent additions or installations

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 10. OFF-PREMISE EXTENSION SERVICE

##### a. Rates

	Monthly <u>Residential</u>	Monthly <u>Res/Bus</u>	Monthly <u>Business</u>
<u>Customer owned facilities*</u>			
Basic OPE	N/C	N/C	N/C
Extended OPE	\$2.00	\$2.00	\$5.00
<u>Customer leased facilities*</u>			
Basic OPE	\$2.00	\$2.00	\$5.00
Extended OPE	\$5.00	\$5.00	\$13.00

\* Installation and construction charges will apply to facilities installed by the Company. Service Order and Move and Change charges may apply.

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## IV. EXCHANGE SERVICES (Cont'd)

### O. RATE TABLES (Cont'd)

#### 11. NUMBER RESERVATION SERVICE

##### a. Rates

	<u>Monthly Charge</u>
Per Number	\$5.00*

\* Service Order charges will apply on previously disconnected service.

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## IV. EXCHANGE SERVICES (Cont'd)

### P. VOICE MAIL SERVICES

#### 1. DESCRIPTION

##### a. Basic Voice Mail

Basic Voice Mail provides an audio mailbox to record, store, retrieve, review, save and to handle audio messages. The service will greet incoming callers with a personal or a standard greeting. It provides audio prompts and personal security codes for customers and users of the service. Customers can access the service from any tone signaling telephone.

##### b. Enhanced Voice Mail

Enhanced Voice Mail can answer incoming calls, placed to the customer's telephone line, when the called number is busy or if the called number is not answered. The service will greet incoming callers with a personal or a standard greeting. It then receives and saves the caller's messages for review by the customer. Customers can retrieve messages left for them from any tone signaling telephone.

##### c. General Access Voice Mail

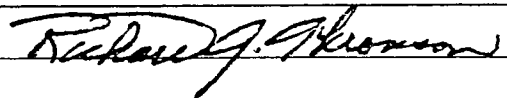
General Access Voice Mail provides an audio mailbox to record, store, retrieve, review, save and handle audio messages to a number assigned by the Company. The service will greet incoming callers with a personal or a standard greeting. It provides audio prompts and personal security codes for customers and users of the service. Customers can access the service from any tone signaling telephone.

##### d. Call Forward-Busy / Don't Answer with Message Waiting Indication

This capability is provided by equipping a customer's telephone with Call Forwarding - Busy / Don't Answer (CFBD) and with Message Waiting Indication (MWI) to a Voice Messaging mailbox. CFBD automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. MWI provides a stutter dial tone when messages are waiting.

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## IV. EXCHANGE SERVICES (Cont'd)

### P. VOICE MAIL SERVICES (Cont'd)

#### 2. CONDITIONS

- a. Voice Mail is provided as a detariffed service.
- b. Voice Mail is provided 24 hours per day, seven days per week.
- c. Voice Mail and/or optional features are furnished subject to the availability of suitable facilities. They are not offered with semi-pub telephone service.
- d. In the event of an interruption to the service, for any reason other than customer's negligence or willful act and service remains out for more than 24 hours after being reported, appropriate adjustments will be made to the customer's bill upon determination of the outage.
- e. The sole remedy for errors, omissions, and out of service conditions is the "out of service credit". Nemont Telephone Cooperative, Inc. will not be liable for any other damages, regardless of the cause, whether direct, indirect, incidental, special or consequential.
- f. Nemont Telephone Cooperative, Inc. makes no warranties to the customer, and it expressly excludes and disclaims any implied warranties such as warranties of fitness for a particular purpose of merchantability.
- g. Nemont Telephone Cooperative, Inc. may disconnect, without advance notice, any voice mail service which is used in such a manner as to prevent, obstruct, delay, or otherwise interfere with the service of other users.
- h. Nemont Telephone Cooperative, Inc. may, at its discretion, change customer interfaces such as the recorded prompts and directions, the length of time available for leaving messages, the number of messages which may be left, and other aspects of the service without prior notice to the customer. Messages left in a mailbox beyond the maximum amount of time as stated for each Class of Service, are automatically cleared by the Company's equipment.

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## IV. Exchange SERVICES (Cont'd)

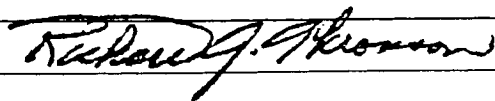
### P. VOICE MAIL SERVICES (Cont'd)

#### 2. CONDITIONS (Cont'd)

- i. A non-recurring surcharge will apply. The surcharge may be waived or discounted for Social Service and Health agencies, emergency shelter homes, educational and medical institutions or during special promotions. The periods and provisions of such promotions will be determined by the Company.
- j. Nemont Telephone Cooperative, Inc. may, at it's discretion, provide Voice Mail Service for free or at reduced rates to employees, Social Service Agencies, educational institutions, medical institutions, emergency shelter homes, low income and/or unemployed individuals.
- k. The Home Intercom feature cannot be used in conjunction with Voice Mail.
- l. Message Waiting Indicator will not require any special customer premise equipment for audio tone but will require special customer premise equipment for visual display.
- m. A directory listing will require an additional charge.
- n. General Access Voice Mail Service will have a three month subscription minimum and will be billed in advance in three, six, nine and 12 month increments.

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## IV. EXCHANGE SERVICES (Cont'd)

### P. VOICE MAIL SERVICES (Cont'd)

#### 3. CLASS OF SERVICE

##### a. Basic Voice Mail

- Unplayed Messages can be retained for up to 10 days.
- Saved Messages can be retained for up to 10 days.
- Maximum greeting length - 30 seconds.
- Maximum message length - 90 seconds.
- Maximum number of messages - 30.
- Date/Time Stamp.
- Call Forward Busy / Don't Answer - CFBD.
- Stutter dial tone - MWI.

##### b. Enhanced Voice Mail

- Unplayed Messages can be retained for up to 15 days.
- Saved Messages can be retained for up to 15 days.
- Maximum greeting length - 60 seconds.
- Maximum message length - 180 seconds.
- Maximum number of messages - 60.
- Date/Time Stamp.
- Call Forward Busy / Don't Answer - CFBD.
- Stutter Dial Tone - MWI.
- Multi-user option (Up to 9 users - incurs additional per mail box charge)

##### c. General Access Voice Mail

- Unplayed Messages can be retained for up to 10 days.
- Saved Messages can be retained for up to 10 days.
- Maximum greeting length - 30 seconds.
- Maximum message length - 90 seconds.
- Maximum number of messages - 30.
- Date/Time Stamp.
- Minimum service period of 3 months
- Billed in advance.
- Service is not prorated.

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## IV. EXCHANGE SERVICES (Cont'd)

### Q. RATE TABLE

#### 1. DETARIFFED VOICE MAIL MINIMUM RATES

	<u>Monthly Rate</u>	<u>Non-Recurring Surcharge</u>
a. <u>Basic Voice Mail</u> <sup>1</sup> base price	\$1.00	\$3.00
b. <u>Enhanced Voice Mail</u> <sup>1</sup> base price	\$3.00 <sup>2</sup>	\$3.00
c. <u>General Access Voice Mail</u>		
Boxes each	\$1.00	\$3.00

Note <sup>1</sup> - CFBD and MWI are included in basic packages.

Note <sup>2</sup> - Multi-user option provides up to 9 additional voice mail boxes. An additional charge of \$1.00 per month / per user will apply.

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